

July 2024



CITY OF LAWRENCE  
UNIVERSITY OF KANSAS



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## August 2024 Route Changes Report

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# Background

Since 2010, Lawrence Transit has operated the majority of bus transfers from temporary locations in Downtown. Site selection studies in 2014 and 2018, in addition to a TIGER grant application in 2016, informed potential viable sites for a permanent facility. In July 2020 the City and University of Kansas agreed to develop Central Station on university property located at Bob Billings & Crestline Drive.

Because the project site is not located near a current transfer area, a Route Redesign Study was conducted in 2021-2022 to take advantage of this new facility. In the course of the Route Redesign Study, it became clear that permanent improvements for Downtown transfers are required to facilitate routes that will still operate in that area.

Central Station, is served by 7 local routes and 2 regional routes (Greyhound and K-10 Connector), with 5 routes continuing to serve Downtown Lawrence.

As part of the public engagement process, Lawrence Transit requested public input on new routes that began on January 2, 2024. The survey was made available on Lawrence Listens from 1/02/24 – 4/01/24. The survey had 300 respondents.

Notification for how to provide public input were sent in the following ways:

- [Press release 1](#)
- [Press release 2](#)
- [Press release 3](#)
- Link posted to [www.lawrencetransit.org](http://www.lawrencetransit.org)
- Twitter posts
- Facebook posts

## January Route Changes

Lawrence Transit implemented new routes in January 2024. City and university staff have worked closely with the public since 2020 to explore new route ideas, discuss on-demand service models for overnight and Sundays, and add value for existing and new riders.

## Why Redesign Routes?

Route Redesign better aligns routes with our new Central Station at Bob Billings and Crestline. Central Station will be served by seven local routes and two regional routes, with five routes continuing to serve Downtown Lawrence.



# Make Every Route a Strong Route (January 2024)

Each route aimed to connect people to jobs, education, grocery, and medical services without requiring a transfer. Some highlights:

- Changes to Routes 1 & 7 connect East Lawrence residents directly to grocery stores on both routes.
- Changes to Routes 1, 2, 3, and 5 connect people to job centers at East Hills and north-central Lawrence through Downtown and Central Station transfer hubs.
- Changes to Route 6 connect North Lawrence residents to major grocery stores along 6th St.
- Changes to Routes 7 & 9 preserve an important connection from the Holcom Park neighborhood to Billy Mills Middle School and Lawrence High School.
- Route 8 connects Peaslee Tech, Haskell, Lawrence High, and KU to Central Station. Route 8 will now have year-round service, provide access to student housing along Perimeter Rd., and interline with Route 10 for crosstown service to Rock Chalk Park.

## February Route Changes

After analyzing public comment and hearing directly from riders at the Downtown platform at 7th and Vermont, Lawrence Transit implemented changes to bus routes and schedules in February 2024. A major route redesign went into effect in January 2024 in coordination with the opening of Central Station. As with any large change, there were some difficulties. Passengers swiftly let us know what was working and what wasn't. Thanks to that detailed feedback, we were able to make some improvements in the short term.

## Why make changes (again)?

On February 12, changes were made to routes 2, 3, 4, 6, 7, 9, and 10. Reasons for the adjustments included:

- Additional trips in the morning for better school and work access on Routes 6, 7, and 9.
- Improved transfer timing downtown (Routes 1, 3, 4, 6, and 7) and at Central Station (Routes 2, 4, 5, 8, 10, 11, 12).
- Direct access to Free State High School on Route 10.

In the 20-year history of Lawrence Transit, this is the first time the community has Sunday bus service, in the form of Lawrence Transit On Demand trips. In order to afford those additional service hours, service hours were removed from areas of the schedule with lower ridership. In

making changes to routes, schedules, and days of service, we are trying to find the balance of serving everyone in our community well.

## Survey Summary

As part of the public engagement process, Lawrence Transit requested public input on new routes that began on January 2, 2024. The survey was made available on Lawrence Listens from 1/02/24 – 4/01/24. The survey had 300 respondents with 80% of respondents riding the bus more than 2 days per week. 89% of respondents ride the bus more than a few times a month.

Transit received 221 comments from January 2 to February 11. After routes were changed on February 12, Transit received 79 comments.

FIGURE 1 LAWRENCE LISTENS SURVEY RESPONSE SUMMARY

### QUESTION 1

#### How often do you ride the bus?



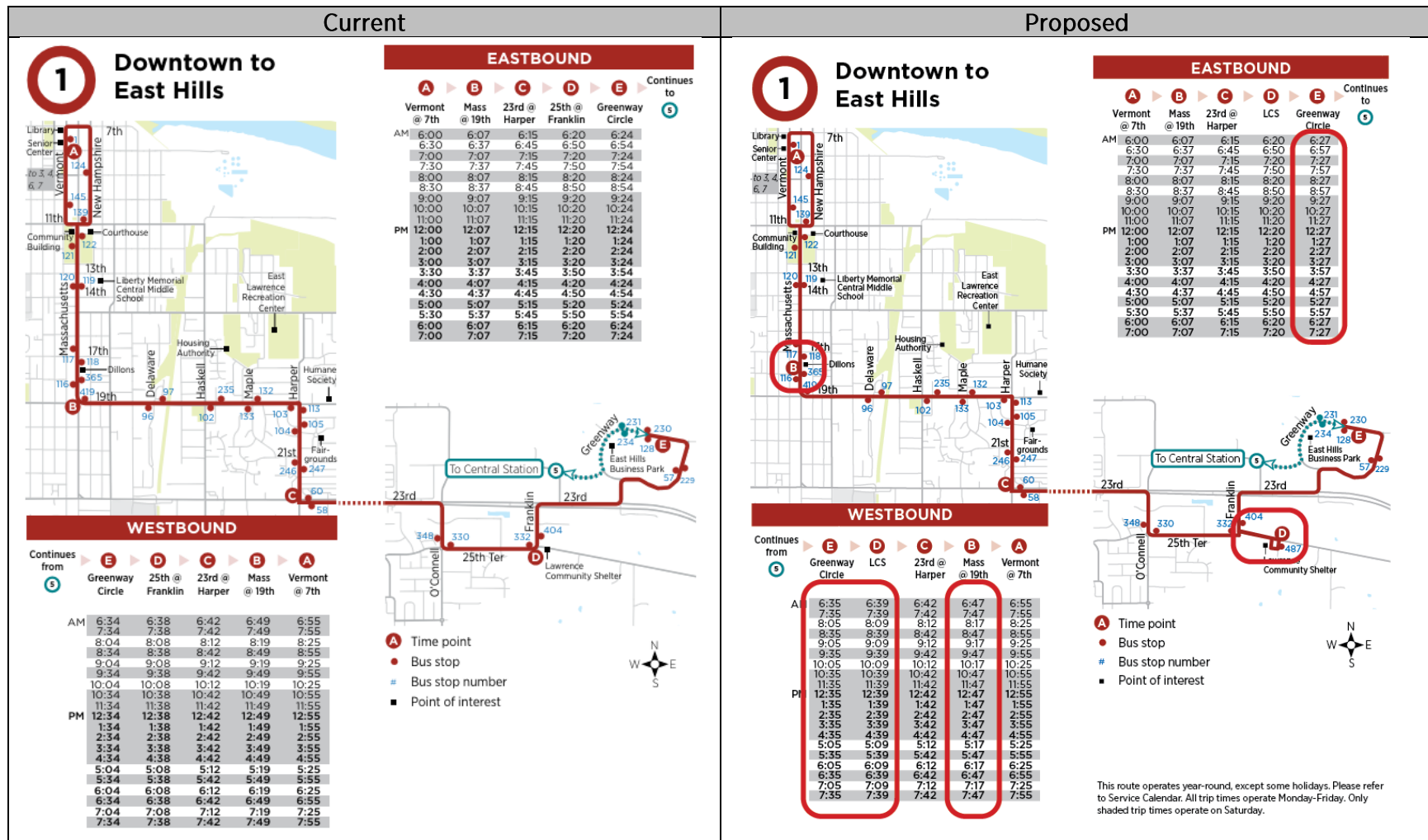
## August Route Changes

To return to Lawrence Transit's regular annual route change schedule, a ride guide will be released in August 2024. Transit staff used survey responses collected from January to April of 2024 to make changes to Routes 1, 2, 4, 5, 6, 7, 9, 10, 11, 12, and 36.

To best understand the impact of each change, Lawrence Transit analyzed public comments and compared planned routes to existing routes, with considerations around frequency and timing. In the following section, where possible, Lawrence Transit compared comments for January and February versions of each route and analyzed major patterns and feedback.

Since route adjustments were made out-of-schedule on February 12, 2024, August 2024 route changes will be relatively minimal to provide time for adequate data collection on route changes and to make sure riders have time to adjust to a major route redesign process. If warranted, more significant changes are possible in August 2025.

# Route 1



## Route 1 – what we’re hearing

Concern	Next Steps
With January route changes, routes that transfer Downtown were not aligned to meet up at the top and bottom of the hour.	Changes made to route timing on 2/12/24 addressed this issue, with all trips leaving Downtown at the top or bottom of the hour.
Timing at 19th St. transferring from R1 to R7	Staff is looking into options to improve this transfer timing.
Mid-day hourly frequency	Sunday service is made possible by shifting lower ridership midday trips to Sundays. There is no new funding currently available to afford 30-min service all weekdays + Sunday service. Staff will ask riders if they prefer a reduction or elimination of Sunday service with the August 2025 proposed changes and see what riders’ priorities are.
No service on Haskell from 19th to 23rd St.	Staff evaluated options for this area, but is not ready to propose changes at this time. Please see <b>Figure 2</b> and <b>Figure 3</b> below for the tradeoffs in this area. Changes to Route 1 to serve this area mean a loss of service for two large mobile home parks on Harper. Changes to Route 7 to serve this area mean a loss of service to LHS on Route 7.
Lack of service to LCS	Based on a new partnership and agreements with the LCS and based on updated data after running current routes for 6 months, this new connection has become feasible.
Concerns with removal of Route 15	Route 15 was one of the least productive City-funded routes, as shown in the data from the <a href="#">Route Redesign Study</a> in <b>Figure 4</b> . With limited resources, the City at this time cannot afford to add resources along the old path of Route 15. However, many destinations along this route were incorporated into existing Routes 1, 5, and 8.
Full comments found in <b>Appendix A: Survey Responses</b>	



FIGURE 2: ROUTE CHALLENGE ON HASKELL AVE #1

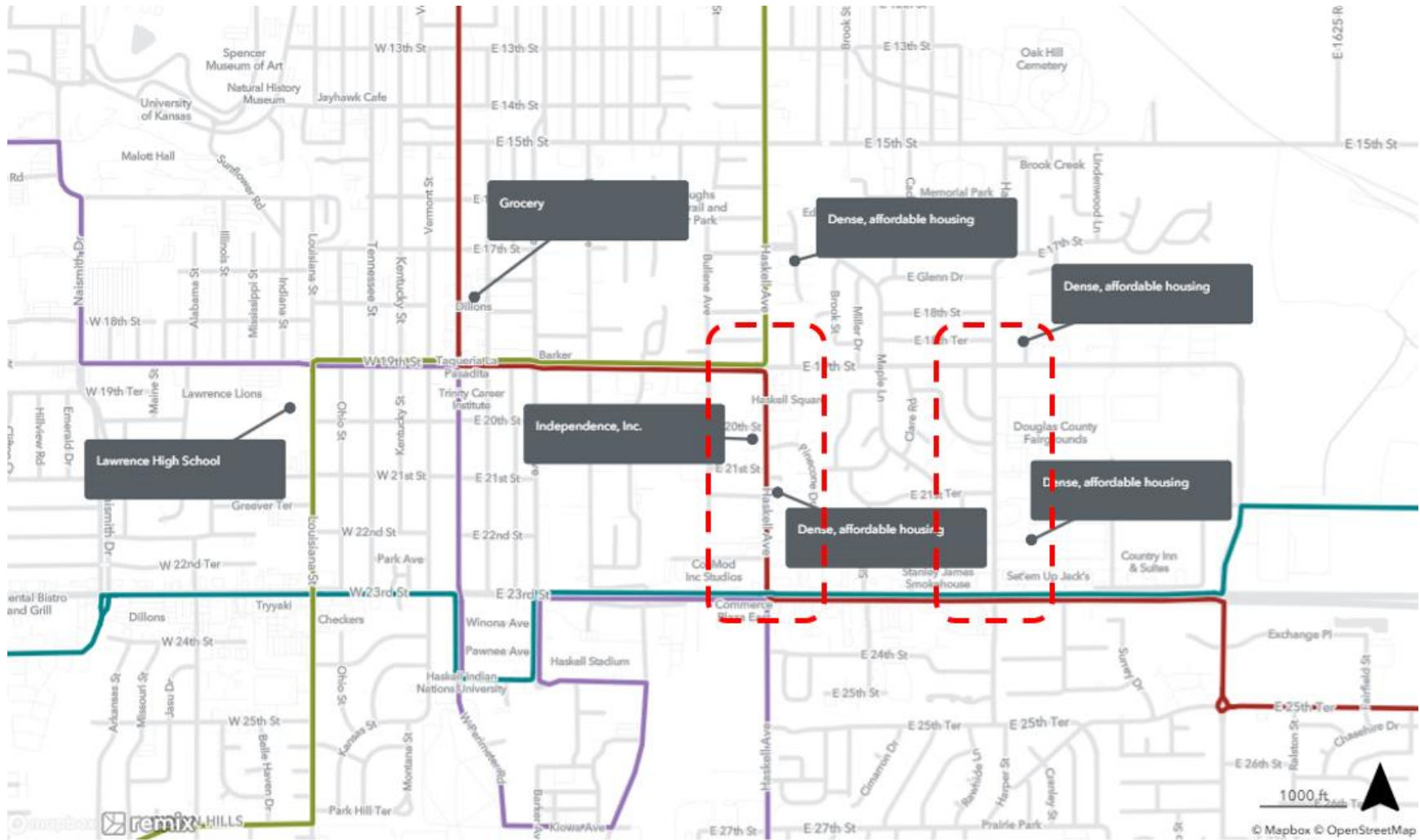


FIGURE 3: ROUTE CHALLENGE ON HASKELL AVE #2

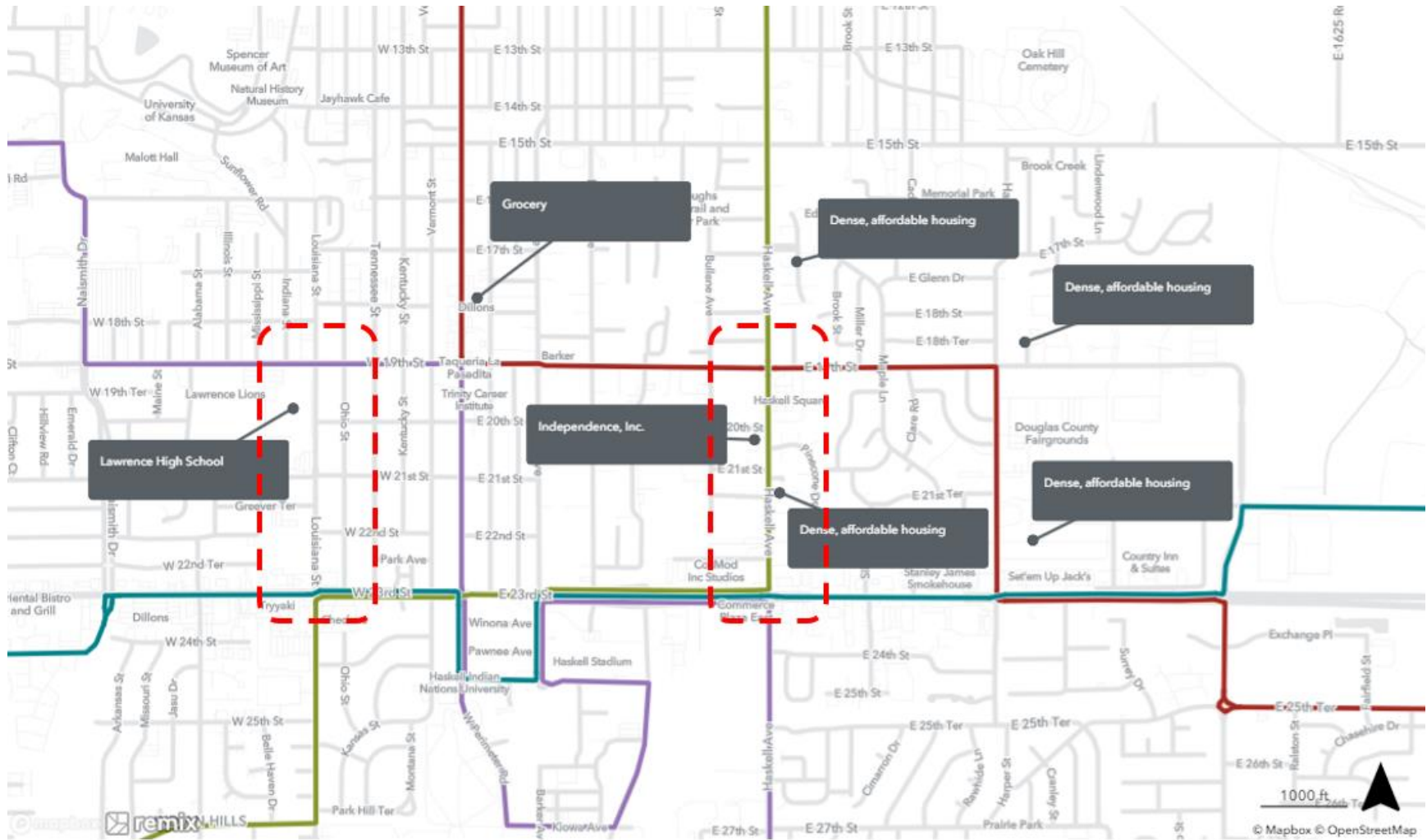
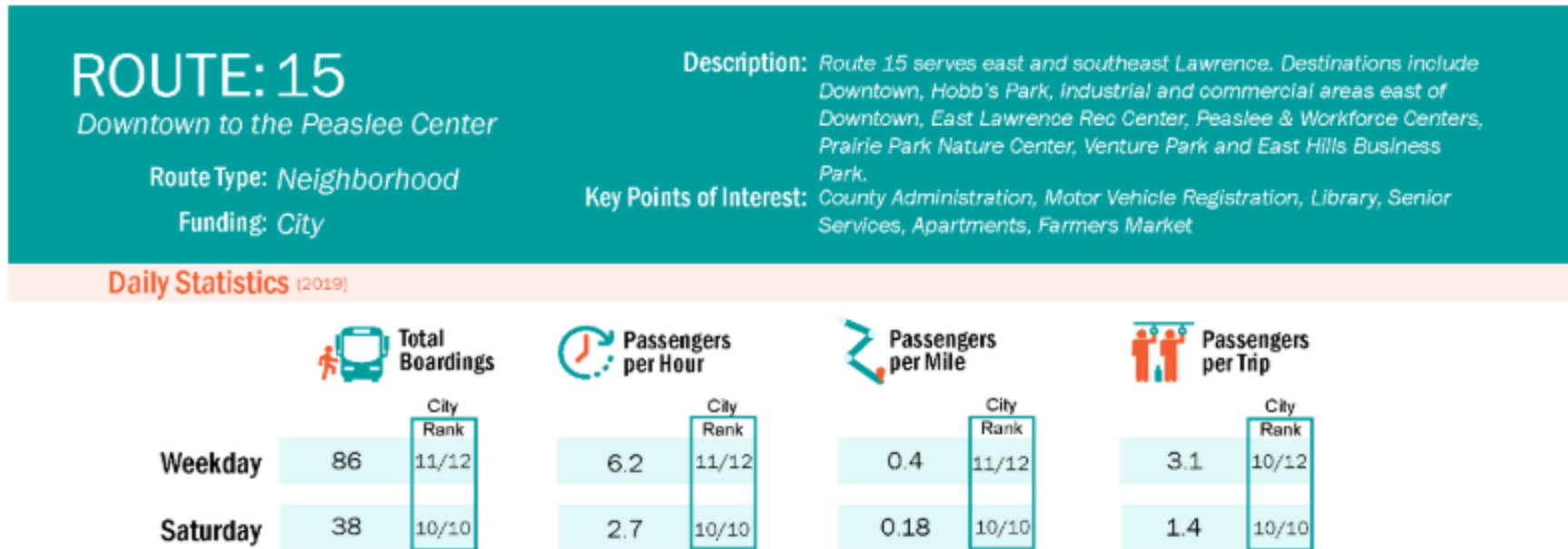
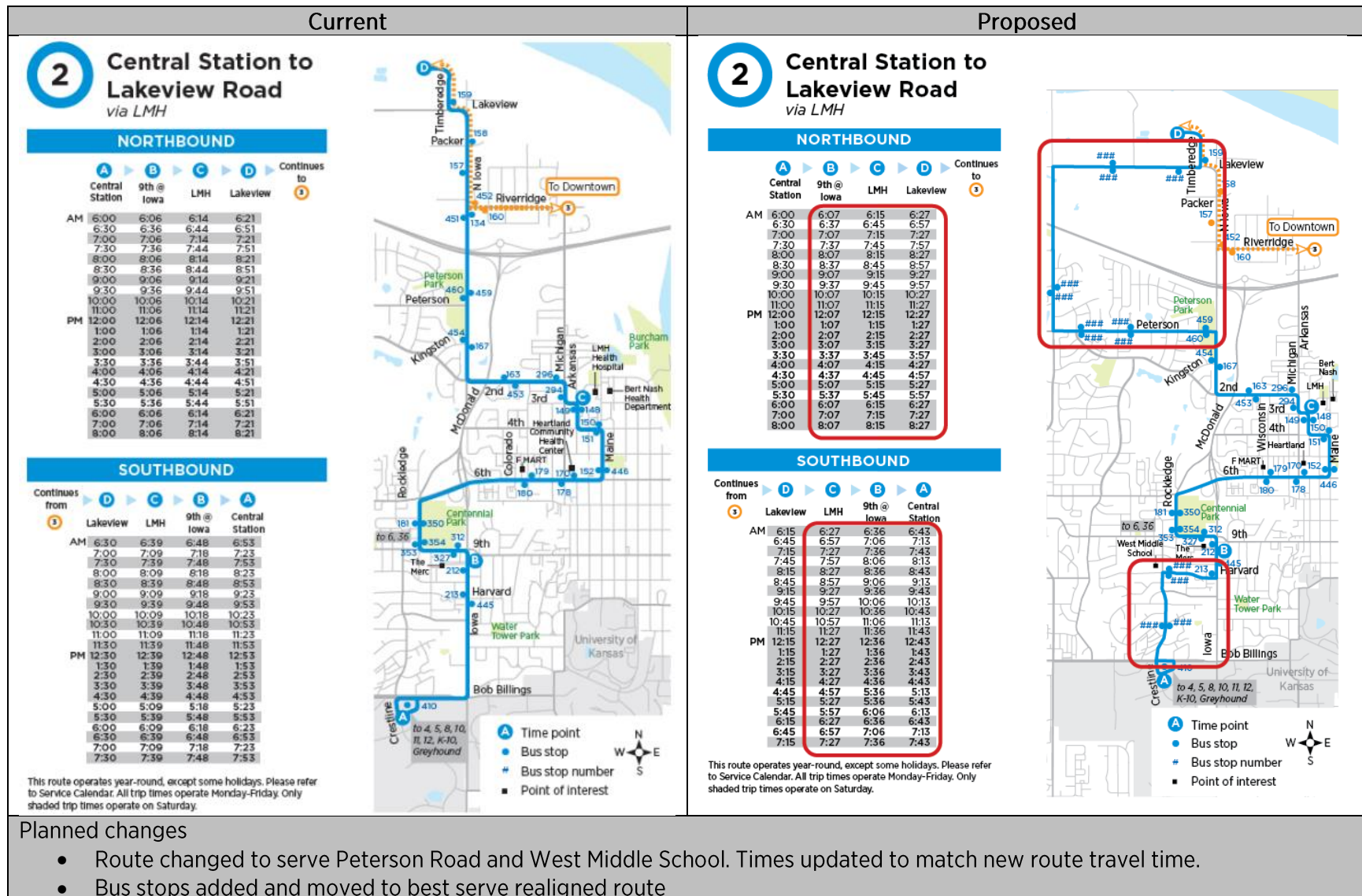


FIGURE 4: ROUTE 15 PROFILE, ROUTE REDESIGN STUDY



# Route 2



## Route 2 – what we’re hearing

Concern	Next Steps
There is too much extra time in this route, it has long layovers.	The planned August 2024 route changes aim to make better use of the time in this route and serve more areas of town not currently served.
Desire for route to return to Peterson Rd.	The planned August 2024 route changes will serve Peterson Rd between Kasold and N. Iowa.
Full comments found in <b>Appendix A: Survey Responses</b>	

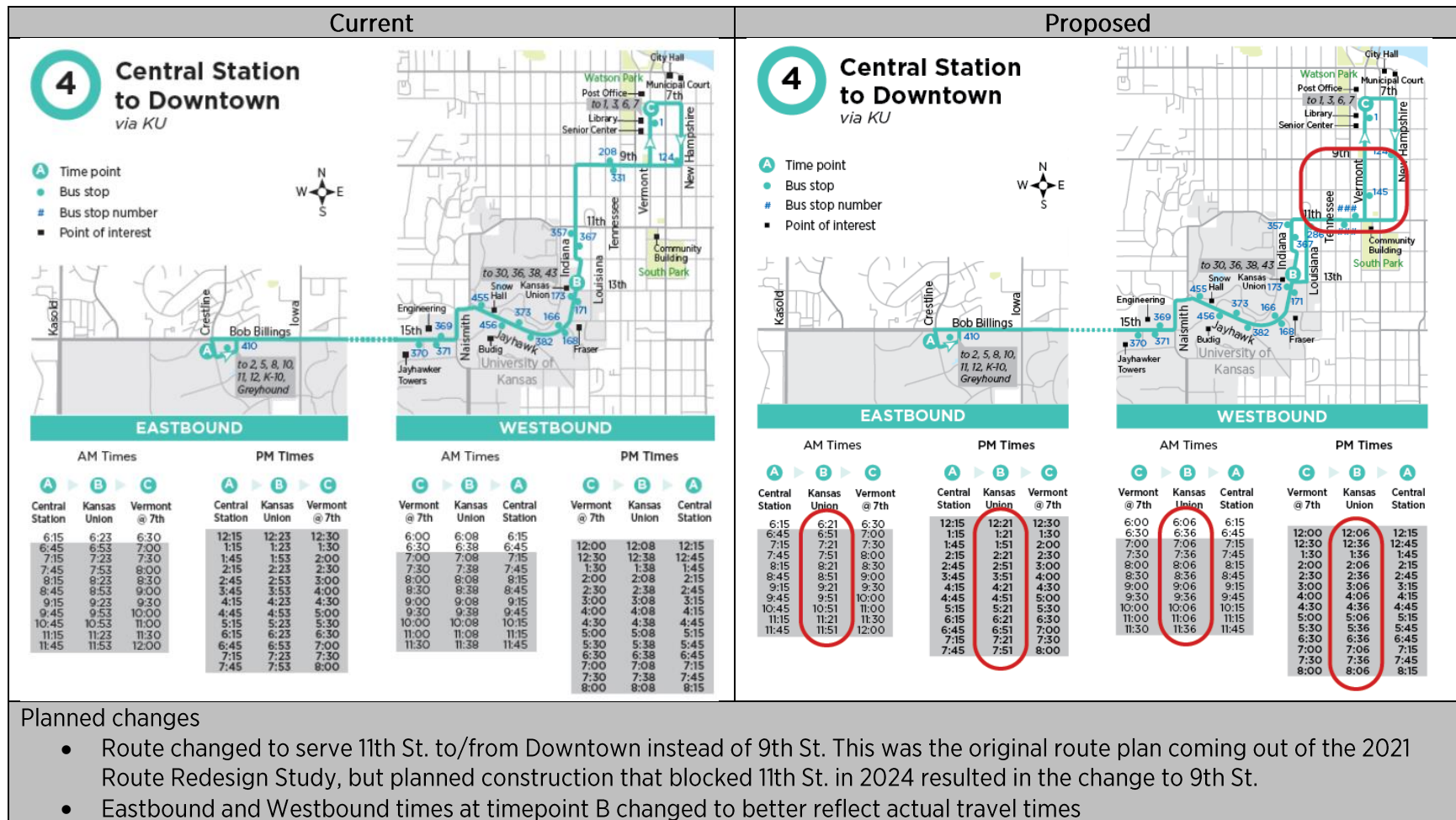
## Route 3 (no changes to map or timepoints)

### Route 3 – what we’re hearing

Concern	Next Steps
There is too much extra time in this route, it has long layovers.	The planned August 2024 route changes aim to make better use of the time in this route and serve more areas of town not currently served.
Full comments found in <b>Appendix A: Survey Responses</b>	



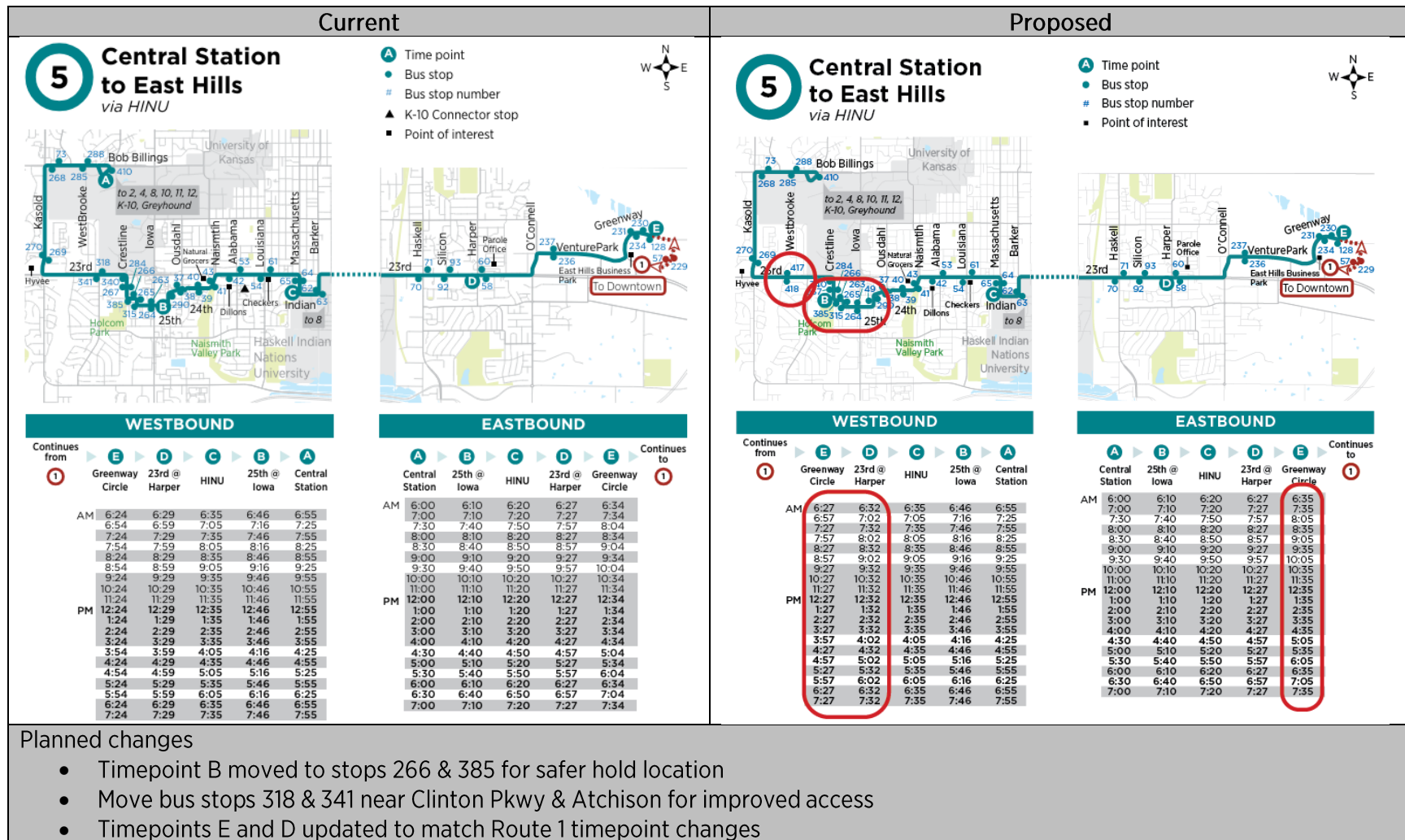
# Route 4



## Route 4 – what we’re hearing

Concern	Next Steps
Riders are pleased with the connections of this route and desire higher frequency.	At this time, there are no additional resources to add frequency to this route.
Small buses on this route are causing capacity issues.	Planned route changes in August 2024 will eliminate a challenging turning movement for large buses near the Oread Hotel. Larger vehicles will be able to serve this route to help with capacity issues.
Riders desire more frequency during the lunch hour to make trips to and from Mass St.	At this time, there are no additional resources to add frequency to this route.
Full comments found in <b>Appendix A: Survey Responses</b>	

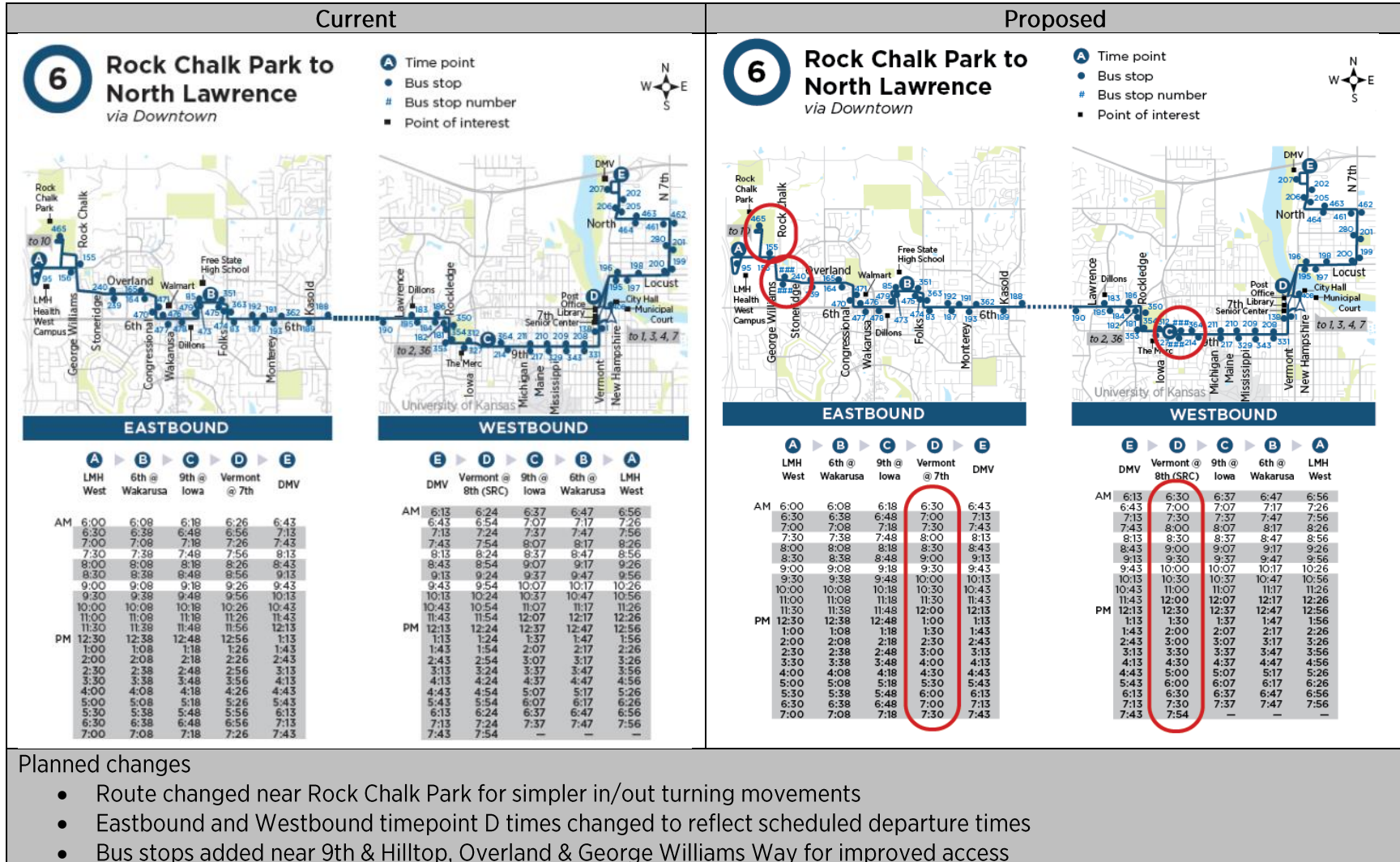
# Route 5



## Route 5 – what we’re hearing

Concern	Next Steps
January transfer issues with R 10 + 4 and long waits between buses.	Changes made to route timing on 2/12/24 may have partially addressed this issue, with better aligned transfer timing at Central Station. To meet Downtown transfer timing, Route 4 must depart at XX:15 and XX:45 instead of top and bottom of the hour like Route 5 does.
Issues with mid-day, hourly frequency	Sunday service is made possible by shifting lower ridership midday trips to Sundays. There is no new funding currently available to afford 30-min service all weekdays + Sunday service. Staff will ask riders if they prefer a reduction or elimination of Sunday service with the August 2025 proposed changes and see what riders’ priorities are.
Generally positive comments about the alignment changes but some frustration the route no longer goes to 31 <sup>st</sup> and Iowa.	Staff is evaluating transfer timing between Routes 5 and 11 near 23rd & Naismith as well as Routes 5 & 9 near Clinton Pkwy & Lawrence Ave. to see if smoother transfers to South Iowa are possible.
Travel from 23rd St. to Downtown takes too long.	Depending on where along 23rd St. riders are boarding, Route 7 to downtown, or Route 11 to KU campus + transfer to Route 4 may be quicker alternatives. More information may be needed about where riders are boarding on 23rd St. to reach downtown.
Full comments found in <b>Appendix A: Survey Responses</b>	

# Route 6



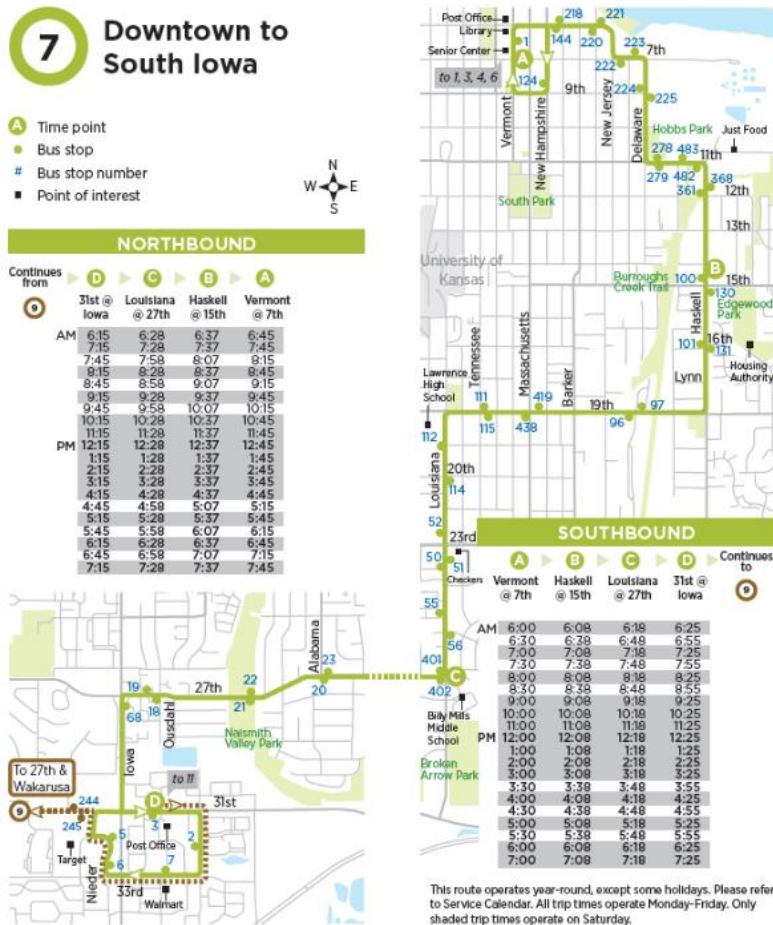


## Route 6 – what we’re hearing

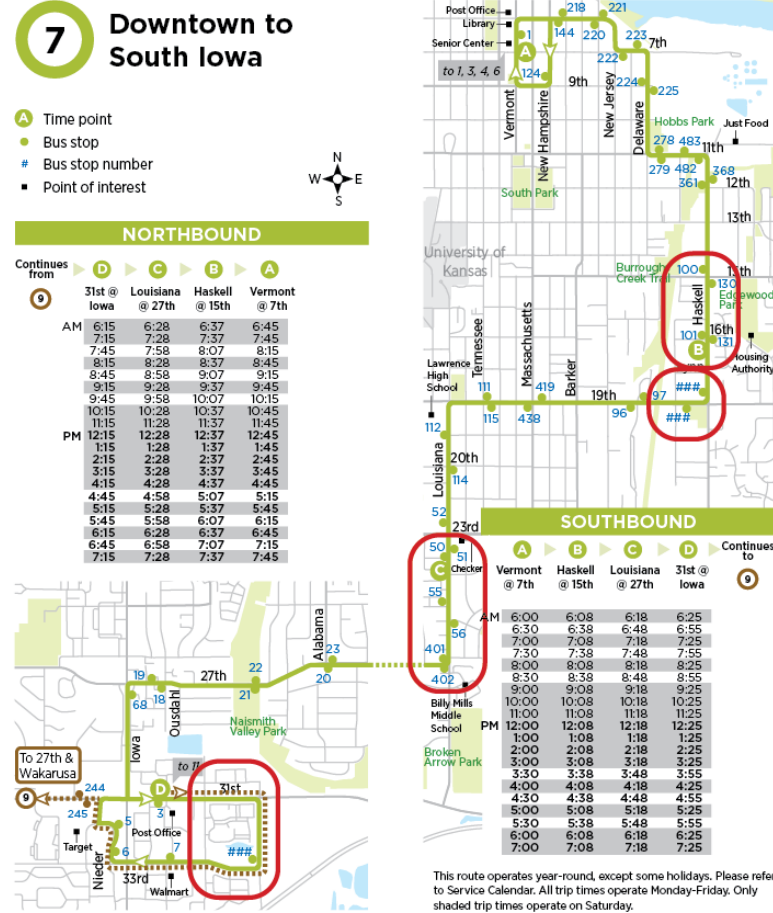
Concern	Next Steps
Construction along 6th St. caused confusion and access issues.	Staff continues to work to mitigate major construction challenges to transit by adding temporary stops and coordinating closely with City engineers.
In January timings were not serving school trips.	Added morning hours back to the schedule for improved access for school trips.
Concerns that R6 no longer travels the full length of 6th St and deviates to 9th St. instead, doubling an area served by route 36. Some riders are enjoying new access to the Merc on this route.	Staff is evaluating the impacts of Route 6 traveling along 9th St., both good and bad, and may have proposals for changes in August 2025. The primary concerns include ensuring direct access to grocery year-round for apartments along 9th St. as well as residents in North Lawrence.
Aligned times downtown	Changes made to route timing on 2/12/24 addressed this issue, with all trips leaving Downtown at the top or bottom of the hour.
Mid-day, hourly service	Sunday service is made possible by shifting lower ridership midday trips to Sundays. There is no new funding currently available to afford 30-min service all weekdays + Sunday service. Staff will ask riders if they prefer a reduction or elimination of Sunday service with the August 2025 proposed changes and see what riders’ priorities are.
Full comments found in <b>Appendix A: Survey Responses</b>	

# Route 7

## Current



## Proposed



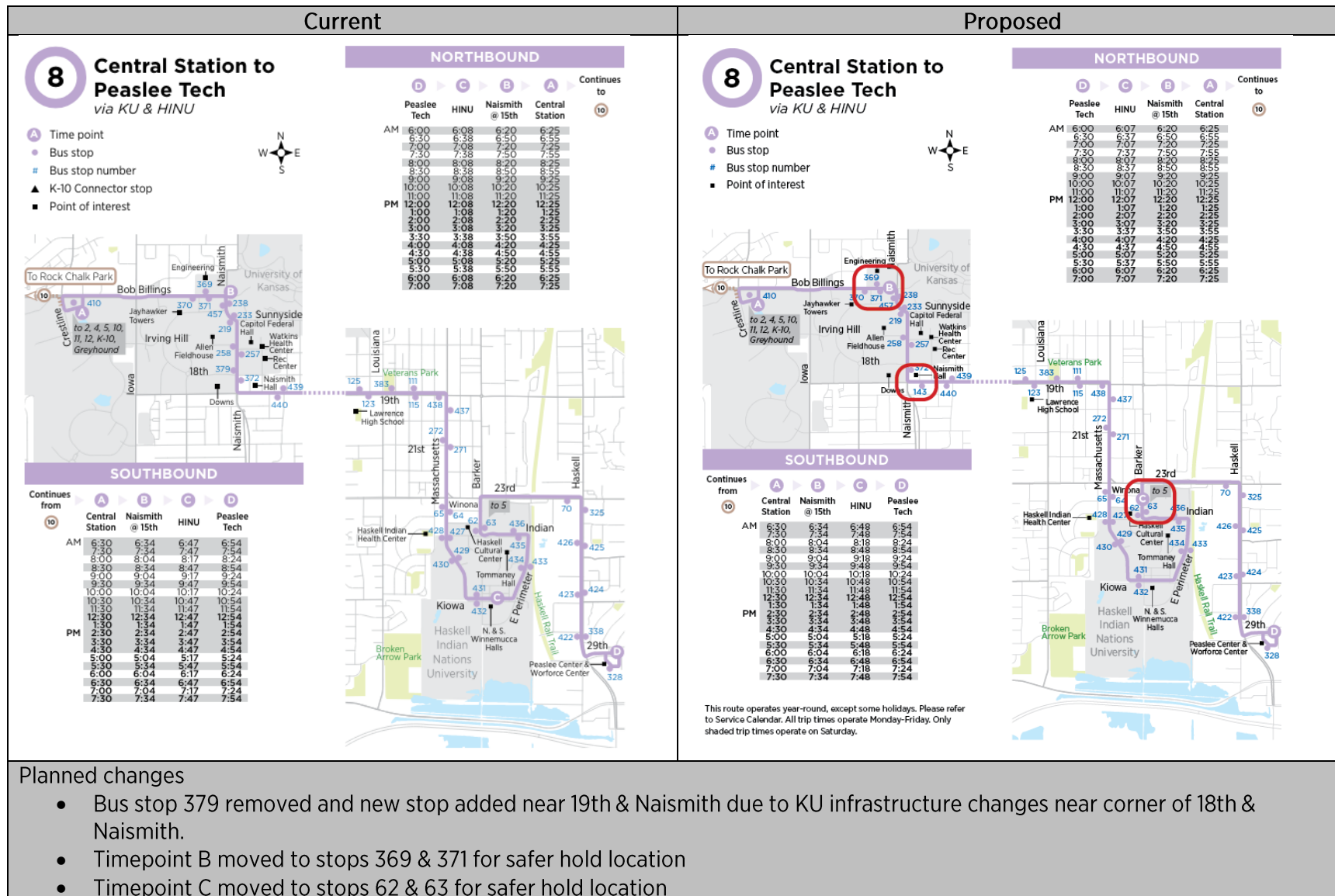
## Planned changes

- Timepoint B moved to stops 101 & 131 for safer hold location
- Timepoint C moved to stops 50 & 51 for safer hold location
- Route extended to 33rd & Michigan to more closely serve Union at the Loop and Nest housing developments.
- Bus stops added near 19th & Haskell for improved access

## Route 7 – what we’re hearing

Concern	Next Steps
Traveling down Haskell Ave feels like it’s too far out of the way for riders who were used to traveling down Massachusetts St. between 19th & 11th.	Until a viable direct grocery connection for Route 1 exists other than the 19th/Mass Dillons, Route 7 needs to directly connect affordable housing along Haskell Ave to grocery. Evaluating Route 1 and Route 7 routes in the East Lawrence/Downtown area may be evaluated for changes in August 2025.
Transfer timing between 7 and 6 downtown and 7 and 11 at South Iowa. Many riders have issues with the route being consistently on time.	On time performance will be evaluated to find strategies to keep the bus on time for successful transfers downtown.
Mid-day, hourly service	Sunday service is made possible by shifting lower ridership midday trips to Sundays. There is no new funding currently available to afford 30-min service all weekdays + Sunday service. Staff will ask riders if they prefer a reduction or elimination of Sunday service with the August 2025 proposed changes and see what riders’ priorities are.
Trade off of connections with R1 to Dillons instead of Checkers. Babcock Place concerns with changed access to grocery.	Until a viable direct grocery connection for Route 1 exists other than the 19th/Mass Dillons, Route 7 needs to directly connect affordable housing along Haskell Ave to grocery. Evaluating Route 1 and Route 7 routes in the East Lawrence/Downtown area may be evaluated for changes in August 2025.
No service on Haskell from 19th to 23rd St	Staff evaluated options for this area, but is not ready to propose changes at this time. Please see <b>Figure 2</b> and <b>Figure 3</b> for the tradeoffs in this area. Changes to Route 1 to serve this area mean a loss of service for two large mobile home parks on Harper. Changes to Route 7 to serve this area mean a loss of service to LHS on Route 7.
Loss of service to Mass St. and the Courthouse, likely from South Iowa and other areas served by previous R7.	Until a viable direct grocery connection for Route 1 exists other than the 19th/Mass Dillons, Route 7 needs to directly connect affordable housing along Haskell Ave. to grocery. Evaluating Route 1 and Route 7 routes in the East Lawrence/Downtown area may be evaluated for changes in August 2025
Some interest in R7 serving Central Station.	This idea will be evaluated for August 2025 route changes, but is too significant to make at this time.
Full comments found in <b>Appendix A: Survey Responses</b>	

# Route 8

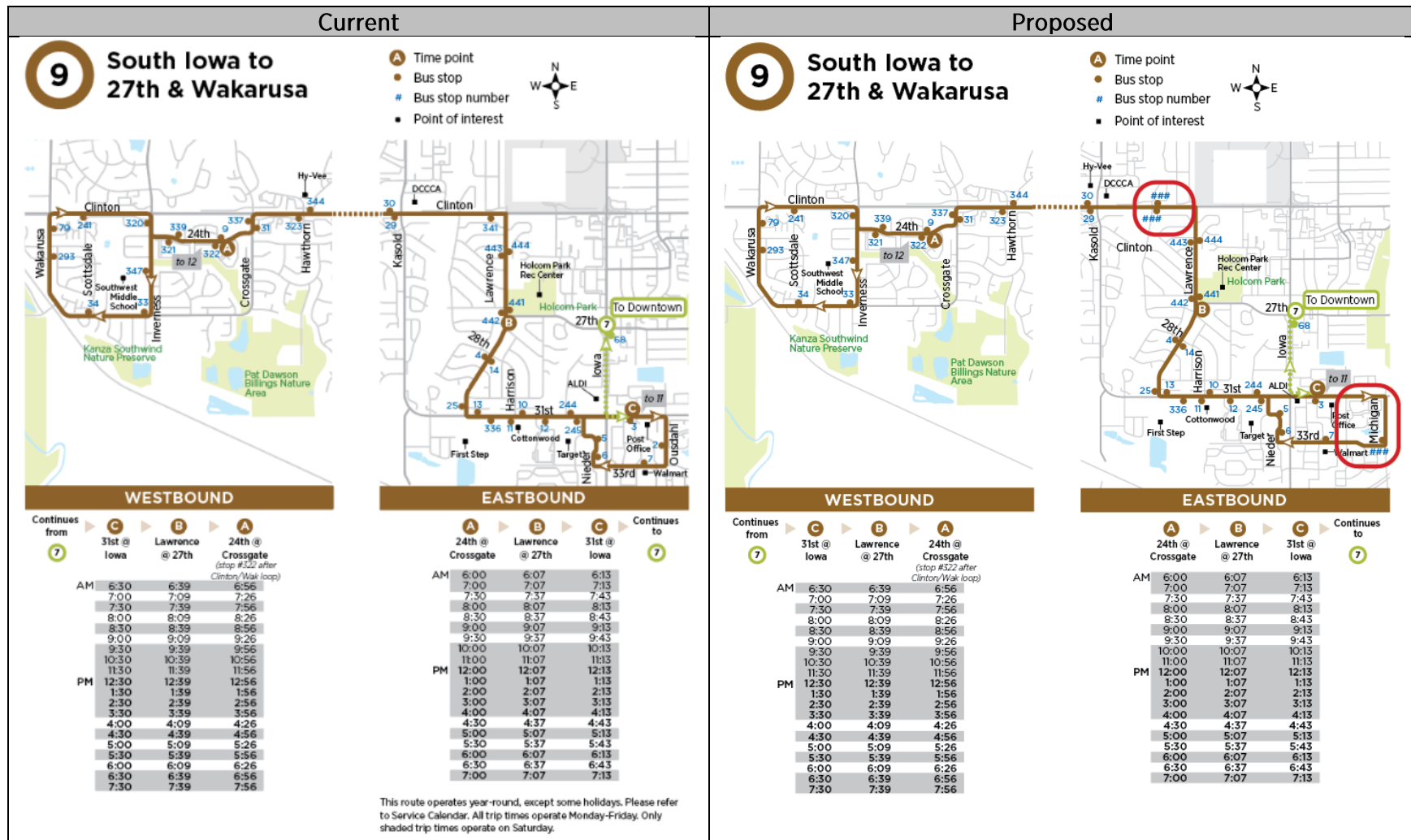


## Route 8 – what we’re hearing

Concern	Next Steps
Long wait times between interlined connection to route 10 makes trips take longer.	The eastbound interline from Route 10 to Route 8 does include a longer-than-desired layover. Staff is evaluating options to reduce this in August 2025.
Riders are pleased with the connections of this route. Some riders desire direct connections to Jayhawk Blvd.	The travel time of Route 8 northbound does not leave enough room to travel along Jayhawk Blvd and still make it to Central Station for transfers to other routes at the top and bottom of the hour. Staff will continue to look at other ways for better campus connections in August 2025.
Hard to reach Peaslee Tech without multiple transfers.	More information is needed about where riders are traveling from to reach Peaslee Tech. Route 8 connects with Central Station, which should allow connections to Peaslee Tech from many areas of town.
Full comments found in <b>Appendix A: Survey Responses</b>	



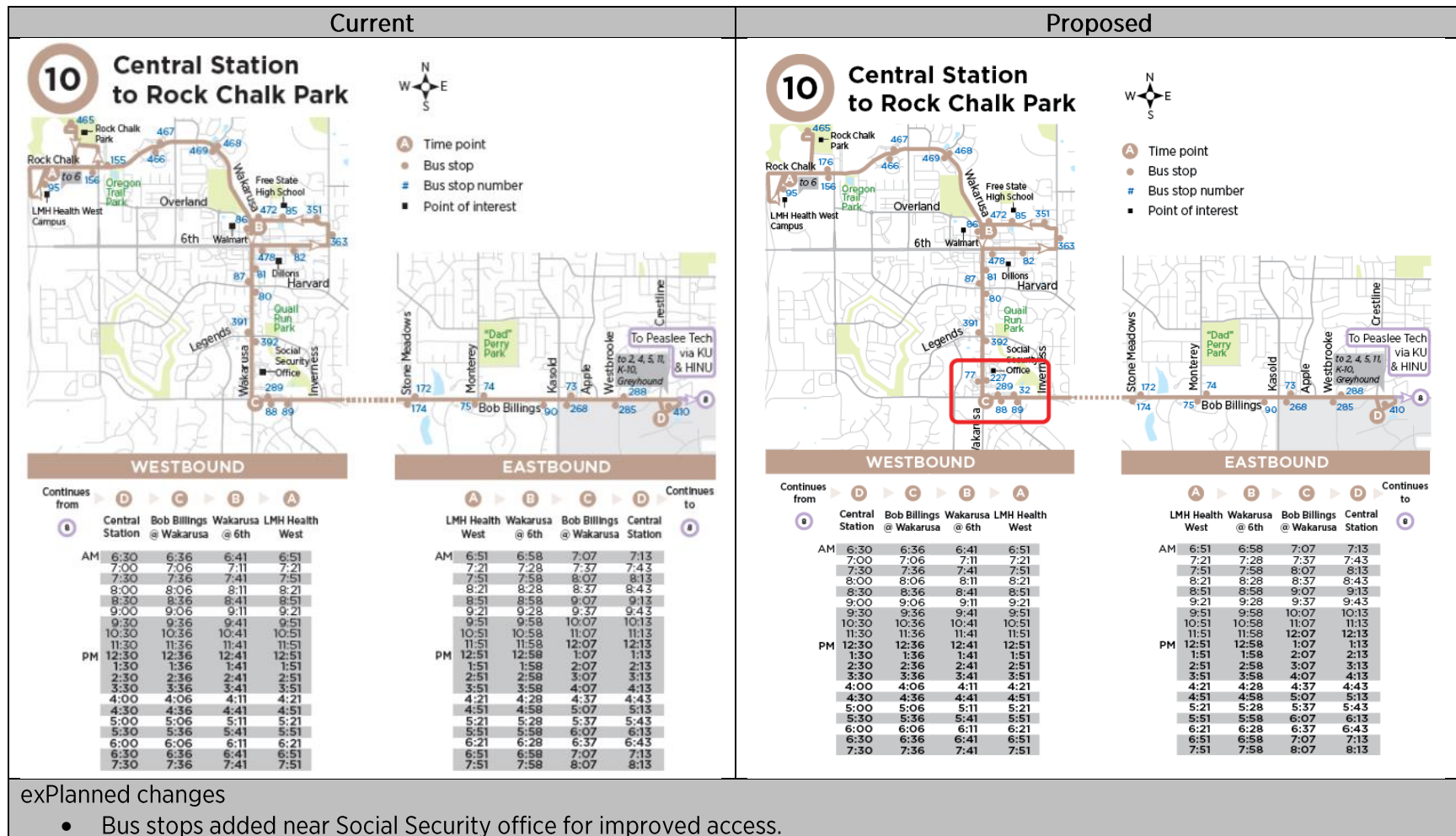
# Route 9



## Route 9 – what we’re hearing

Concern	Next Steps
The majority of commenters desire this route to connect as it did previously to 6th and Wakarusa down to 33rd and Iowa. Some would also like the route to connect to Central Station.	Staff will evaluate how to best connect the 6th & Wakarusa area to the South Iowa area in August 2025. A change like this to Route 9 would require shifting many service hours from another route, so a change in August 2024 is not possible.
Full comments found in <b>Appendix A: Survey Responses</b>	

# Route 10



## Route 10 – what we’re hearing

Concern	Next Steps
Timing does not connect well to R4 to connect to downtown.	Some, but not all, eastbound trips on this route should provide a transfer to eastbound Route 4 with only a 2 minute layover. Staff will evaluate options in August 2025 for smoother connections to Downtown for Route 10 riders.
Commenters liked when this route connected directly to KU.	Staff will evaluate options in August 2025 for smoother connections to KU campus for Route 10 riders.
Long wait times at Central Station to connect to KU and R8.	The eastbound interline from Route 10 to Route 8 does include a longer-than-desired layover. Staff is evaluating options to reduce this in August 2025.
Riders desire more frequency to use this route for KU access.	At this time, there are no additional resources to add frequency to this route.
Riders who live at Ironwood Court and Legends Trail Dr. are experiencing a service gap.	Due to the location of these townhomes far from other dense housing or commercial development, this is indeed a challenging location to serve with fixed-route transit. Riders in this area have access to evening/overnight/Sunday On Demand service at this time.
Full comments found in <b>Appendix A: Survey Responses</b>	

# Route 11

11

Central Station to 31st & Iowa

via KU

NORTHBOUND

	D	C	B	A	Continues to
	31st @ Iowa	24th @ Naismith	Wescoe Hall	Central Station	12
AM	6:15	6:29	6:39	6:45	
	6:45	6:59	7:09	7:15	
	7:15	7:29	7:39	7:45	
	7:45	7:59	8:09	8:15	
	8:15	8:29	8:39	8:45	
	8:45	8:59	9:09	9:15	
	9:15	9:29	9:39	9:45	
	9:45	9:59	10:09	10:15	
	10:15	10:29	10:39	10:45	
	10:45	10:59	11:09	11:15	
	11:15	11:29	11:39	11:45	
	11:45	11:59	12:09	12:15	
PM	12:15	12:29	12:39	12:45	
	12:45	12:59	1:09	1:15	
	1:15	1:29	1:39	1:45	
	1:45	1:59	2:09	2:15	
	2:15	2:29	2:39	2:45	
	2:45	2:59	3:09	3:15	
	3:15	3:29	3:39	3:45	
	3:45	3:59	4:09	4:15	
	4:15	4:29	4:39	4:45	
	4:45	4:59	5:09	5:15	
	5:15	5:29	5:39	5:45	
	5:45	5:59	6:09	6:15	
	6:15	6:29	6:39	6:45	
	6:45	6:59	7:09	7:15	
	7:15	7:29	7:39	7:45	
	7:45	7:59	8:09	8:15	
	8:30	8:44	8:54	9:00	
	9:15	9:29	9:39	9:45	
	10:00	10:14	10:24	10:30	

Last three trips operate only on "A" schedule days when KU classes are in session for Fall and Spring semesters.

SOUTHBOUND

	A	B	C	D	Continues from
	Central Station	Wescoe Hall	24th @ Naismith	31st @ Iowa	12
AM	6:15	6:21	6:31	6:39	
	6:45	6:51	7:01	7:09	
	7:15	7:21	7:31	7:39	
	7:45	7:51	8:01	8:09	
	8:15	8:21	8:31	8:39	
	8:45	8:51	9:01	9:09	
	9:15	9:21	9:31	9:39	
	9:45	9:51	10:01	10:09	
	10:15	10:21	10:31	10:39	
	10:45	10:51	11:01	11:09	
	11:15	11:21	11:31	11:39	
	11:45	11:51	12:01	12:09	
PM	12:15	12:21	12:31	12:39	
	12:45	12:51	1:01	1:09	
	1:15	1:21	1:31	1:39	
	1:45	1:51	2:01	2:09	
	2:15	2:21	2:31	2:39	
	2:45	2:51	3:01	3:09	
	3:15	3:21	3:31	3:39	
	3:45	3:51	4:01	4:09	
	4:15	4:21	4:31	4:39	
	4:45	4:51	5:01	5:09	
	5:15	5:21	5:31	5:39	
	5:45	5:51	6:01	6:09	
	6:15	6:21	6:31	6:39	
	6:45	6:51	7:01	7:09	
	7:15	7:21	7:31	7:39	
	7:45	7:51	8:01	8:09	
	8:15	8:21	8:31	8:39	
	8:45	8:51	9:01	9:09	
	9:30	9:36	9:46	9:54	
	10:15	10:21	10:31	10:39	

Last three trips operate only on "A" schedule days when KU classes are in session for Fall and Spring semesters.

11

Central Station to 31st & Iowa

via KU

NORTHBOUND

	D	C	B	A	Continues to
	31st @ Iowa	24th @ Naismith	Wescoe Hall	Central Station	12
AM	6:15	6:29	6:39	6:45	
	6:45	6:59	7:09	7:15	
	7:15	7:29	7:39	7:45	
	7:45	7:59	8:09	8:15	
	8:15	8:29	8:39	8:45	
	8:45	8:59	9:09	9:15	
	9:15	9:29	9:39	9:45	
	9:45	9:59	10:09	10:15	
	10:15	10:29	10:39	10:45	
	10:45	10:59	11:09	11:15	
	11:15	11:29	11:39	11:45	
	11:45	11:59	12:09	12:15	
PM	12:15	12:29	12:39	12:45	
	12:45	12:59	1:09	1:15	
	1:15	1:29	1:39	1:45	
	1:45	1:59	2:09	2:15	
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	6:45	6:59	7:09	7:15	
	7:15	7:29	7:39	7:45	
	7:45	7:59	8:09	8:15	
	8:30	8:44	8:54	9:00	
	9:15	9:29	9:39	9:45	
	10:00	10:14	10:24	10:30	

Last three trips operate only on "A" schedule days when KU classes are in session for Fall and Spring semesters.

SOUTHBOUND

	A	B	C	D	Continues from
	Central Station	Wescoe Hall	24th @ Naismith	31st @ Iowa	12
AM	6:15	6:21	6:31	6:39	
	6:45	6:51	7:01	7:09	
	7:15	7:21	7:31	7:39	
	7:45	7:51	8:01	8:09	
	8:15	8:21	8:31	8:39	
	8:45	8:51	9:01	9:09	
	9:15	9:21	9:31	9:39	
	9:45	9:51	10:01	10:09	
	10:15	10:21	10:31	10:39	
	10:45	10:51	11:01	11:09	
	11:15	11:21	11:31	11:39	
	11:45	11:51	12:01	12:09	
PM	12:15	12:21	12:31	12:39	
	12:45	12:51	1:01	1:09	
	1:15	1:21	1:31	1:39	
	1:45	1:51	2:01	2:09	
	2:15	2:21	2:31	2:39	
	2:45	2:51	3:01	3:09	
	3:15	3:21	3:31	3:39	
	3:45	3:51	4:01	4:09	
	4:15	4:21	4:31	4:39	
	4:45	4:51	5:01	5:09	
	5:15	5:21	5:31	5:39	
	5:45	5:51	6:01	6:09	
	6:15	6:21	6:31	6:39	
	6:45	6:51	7:01	7:09	
	7:15	7:21	7:31	7:39	
	7:45	7:51	8:01	8:09	
	8:15	8:21	8:31	8:39	
	8:45	8:51	9:01	9:09	
	9:30	9:36	9:46	9:54	
	10:15	10:21	10:31	10:39	

Last three trips operate only on "A" schedule days when KU classes are in session for Fall and Spring semesters.

Planned changes

Stop added near 33rd/Ousdahl to better serve Nest and Union at the Loop housing.

Bus stop 379 moved south of 19th & Naismith due to KU infrastructure changes near corner of 18th & Naismith.



## Route 11 – what we’re hearing

Concern	Next Steps
Riders are having issues with buses arriving on schedule.	Staff will evaluate times of day and portions of route that lead to on-time performance issues to see if there are options to keep the route on time.
Full comments found in <b>Appendix A: Survey Responses</b>	

# Route 12

Current

Proposed

12

Central Station to  
27th & Wakarusa

WESTBOUND

Continues from	A	B	C	Continues to
11	Central Station	B. Billings @ Kasold	24th @ Crossgate (stop #322 after Clinton/Wak loop)	11
AM				
6:45	6:47	7:04		
7:15	7:17	7:34		
7:45	7:47	8:04		
8:15	8:17	8:34		
8:45	8:47	9:04		
9:15	9:17	9:34		
9:45	9:47	10:04		
10:15	10:17	10:34		
10:45	10:47	11:04		
11:15	11:17	11:34		
11:45	11:47	12:04		
PM				
12:15	12:17	12:34		
12:45	12:47	1:04		
1:15	1:17	1:34		
1:45	1:47	2:04		
2:15	2:17	2:34		
2:45	2:47	3:04		
3:15	3:17	3:34		
3:45	3:47	4:04		
4:15	4:17	4:34		
4:45	4:47	5:04		
5:15	5:17	5:34		
5:45	5:47	6:04		
6:15	6:17	6:34		
6:45	6:47	7:04		
7:15	7:17	7:34		
7:45	7:47	8:04		
8:15	8:17	8:34		
8:45	8:47	9:04		
9:15	9:17	9:34		
9:45	9:47	10:04		
10:30	10:32	10:49		

Last three trips operate only on "A" schedule days when KU classes are in session for Fall and Spring semesters.

EASTBOUND

Continues from	C	B	A	Continues to
11	24th @ Crossgate	B. Billings @ Kasold	Central Station	11
AM				
6:34	6:41	6:44		
7:04	7:11	7:14		
7:34	7:41	7:44		
8:04	8:11	8:14		
8:34	8:41	8:44		
9:04	9:11	9:14		
9:34	9:41	9:44		
10:04	10:11	10:14		
10:34	10:41	10:44		
11:04	11:11	11:14		
11:34	11:41	11:44		
PM				
12:04	12:11	12:14		
12:34	12:41	12:44		
1:04	1:11	1:14		
1:34	1:41	1:44		
2:04	2:11	2:14		
2:34	2:41	2:44		
3:04	3:11	3:14		
3:34	3:41	3:44		
4:04	4:11	4:14		
4:34	4:41	4:44		
5:04	5:11	5:14		
5:34	5:41	5:44		
6:04	6:11	6:14		
6:34	6:41	6:44		
7:04	7:11	7:14		
7:34	7:41	7:44		
8:04	8:11	8:14		
8:34	8:41	8:44		
9:04	9:11	9:14		
9:26	9:29	9:29		
10:04	10:11	10:14		

Last three trips operate only on "A" schedule days when KU classes are in session for Fall and Spring semesters.

This route operates year-round, except some holidays. Please refer to Service Calendar. All trip times operate Monday-Friday. Only shaded trip times operate on Saturday.

12

Central Station to  
27th & Wakarusa

WESTBOUND

Continues from	A	B	C	Continues to
11	Central Station	B. Billings @ Kasold	24th @ Crossgate (stop #322 after Clinton/Wak loop)	11
AM				
6:45	6:47	7:04		
7:15	7:17	7:34		
7:45	7:47	8:04		
8:15	8:17	8:34		
8:45	8:47	9:04		
9:15	9:17	9:34		
9:45	9:47	10:04		
10:15	10:17	10:34		
10:45	10:47	11:04		
11:15	11:17	11:34		
11:45	11:47	12:04		
PM				
12:15	12:17	12:34		
12:45	12:47	1:04		
1:15	1:17	1:34		
1:45	1:47	2:04		
2:15	2:17	2:34		
2:45	2:47	3:04		
3:15	3:17	3:34		
3:45	3:47	4:04		
4:15	4:17	4:34		
4:45	4:47	5:04		
5:15	5:17	5:34		
5:45	5:47	6:04		
6:15	6:17	6:34		
6:45	6:47	7:04		
7:15	7:17	7:34		
7:45	7:47	8:04		
8:15	8:17	8:34		
8:45	8:47	9:04		
9:15	9:17	9:34		
9:45	9:47	10:04		
10:30	10:32	10:49		

Last three trips operate only on "A" schedule days when KU classes are in session for Fall and Spring semesters.

EASTBOUND

Continues from	C	B	A	Continues to
11	24th @ Crossgate	B. Billings @ Kasold	Central Station	11
AM				
6:34	6:39	6:44		
7:04	7:09	7:14		
7:34	7:39	7:44		
8:04	8:09	8:14		
8:34	8:39	8:44		
9:04	9:09	9:14		
9:34	9:39	9:44		
10:04	10:09	10:14		
10:34	10:39	10:44		
11:04	11:09	11:14		
11:34	11:39	11:44		
PM				
12:04	12:09	12:14		
12:34	12:39	12:44		
1:04	1:09	1:14		
1:34	1:39	1:44		
2:04	2:09	2:14		
2:34	2:39	2:44		
3:04	3:09	3:14		
3:34	3:39	3:44		
4:04	4:09	4:14		
4:34	4:39	4:44		
5:04	5:09	5:14		
5:34	5:39	5:44		
6:04	6:09	6:14		
6:34	6:39	6:44		
7:04	7:09	7:14		
7:34	7:39	7:44		
8:04	8:09	8:14		
8:34	8:39	8:44		
9:04	9:09	9:14		
9:24	9:29	9:29		
10:04	10:09	10:14		

Last three trips operate only on "A" schedule days when KU classes are in session for Fall and Spring semesters.

This route operates year-round, except some holidays. Please refer to Service Calendar. All trip times operate Monday-Friday. Only shaded trip times operate on Saturday.

Planned changes

- Eastbound times at timepoint B changed to better reflect actual travel times

## Route 12 – what we’re hearing

Concern	Next Steps
Timing issues when connecting with R2 to LMH.	This is a challenging issue, as Route 12 timing is optimized for KU campus arrivals before class, and Route 2 timing is optimized for XX:00 and XX:30 transfer timing at Central Station and Downtown.
Riders are concerned with needing new transfers to KU.	Route 12 buses become Route 11 buses through an interline at Central Station. Riders do not have to transfer to reach KU directly.
Riders are having issues with buses arriving on schedule.	Staff will evaluate on time performance issues and strategies to address them.
Full comments found in <b>Appendix A: Survey Responses</b>	

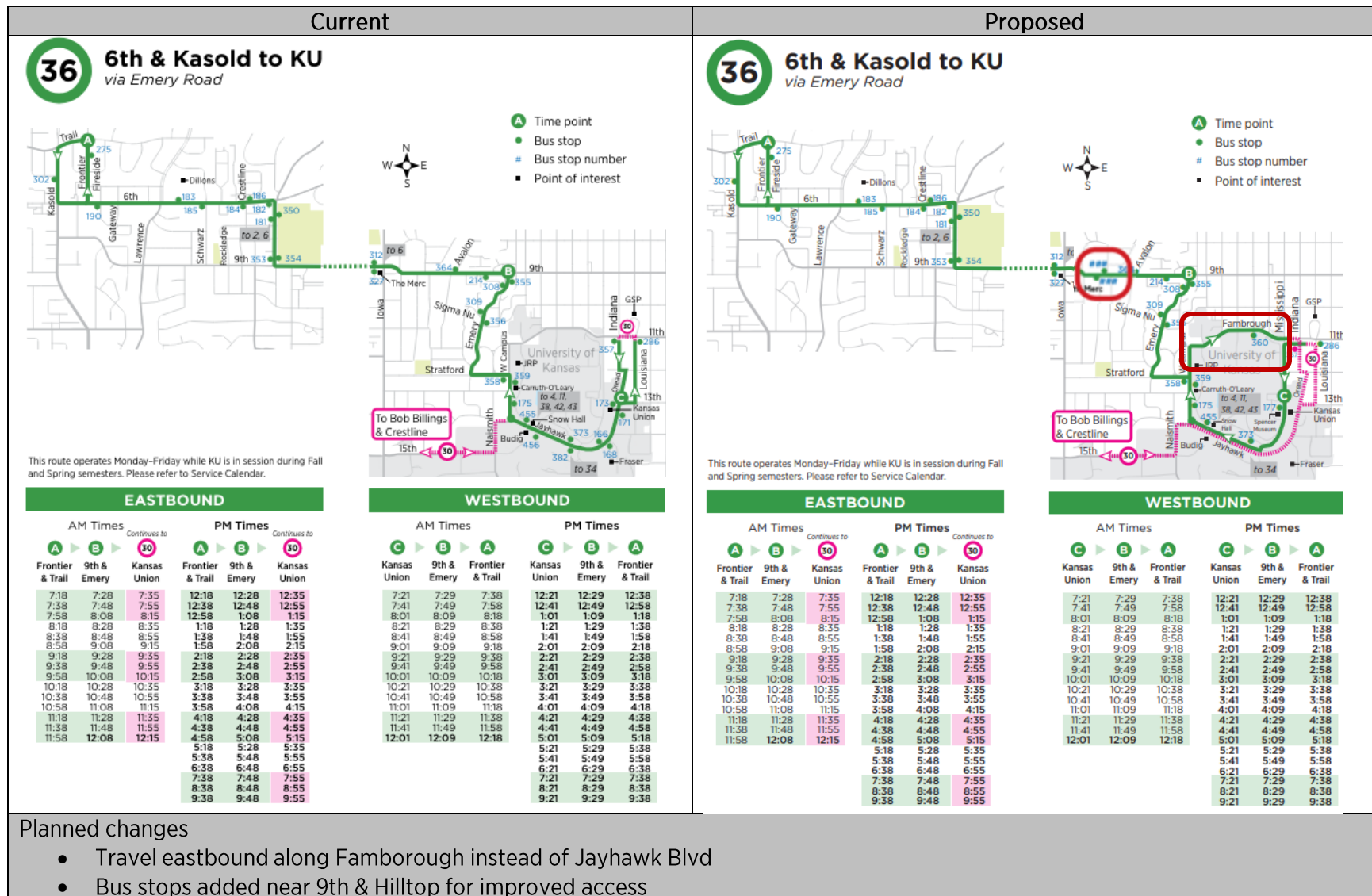
## Route 30 – what we’re hearing

Concern	Next Steps
Consistent schedule issues with 30/36.	Route 36 will return to traveling along Fambrough Dr. eastbound, which should improve on time performance.
Confusion with 30/36 interline.	Route 36 will return to traveling along Fambrough Dr. eastbound, which should provide more clarity on the interline with Route 30.

## Route 34 – what we’re hearing

Concern	Next Steps
Riders like this route, it serves important locations (Heartland and other medical).	Comment received.

# Route 36



## Route 36 – what we’re hearing

Concern	Next Steps
Desire service over school breaks.	KU does not currently have the resources to fund additional service on this route.
Confusion about how 30/36 interline works. Riders can’t tell when the bus changes from one route to another.	Route 36 will return to traveling along Fambrough Dr. eastbound, which should provide more clarity on the interline with Route 30.
Issues with access during 6th St. construction.	This should improve with construction completion.
Full comments found in <b>Appendix A: Survey Responses</b>	

## Route 38 – what we’re hearing

Concern	Next Steps
Riders like this route and desire it to run over school breaks.	KU does not currently have the resources to fund additional service on this route.
Good connection to Aldi.	Comment received.
Full comments found in <b>Appendix A: Survey Responses</b>	

## KU Circulators (42, 43, 44) and Safe Bus– what we’re hearing

Concern	Next Steps
Riders note that buses are often full on class changeovers and passengers are left at stops.	KU does not currently have the resources to fund additional service on this route.
Route timings don’t align with posted schedules.	KU staff will evaluate strategies to improve on time performance.
43 buses tend to end up all on one side of campus, leading to coverage issues.	KU staff will evaluate strategies to improve bus bunching issues.
42 riders prefer the old route alignment.	No major route changes are proposed at this time. KU staff will continue to evaluate route options for riders.
Full comments found in <b>Appendix A: Survey Responses</b>	

## Lawrence Transit On Demand (Overnight and Sundays)- what we're hearing

Concern	Next Steps
Riders enjoy the flexibility of scheduling on an app for overnight services. There are some issues with On Demand availability and other app issues.	Staff will evaluate strategies to make available more vehicles during peak service times and resolve app issues as they become apparent.
Some riders are not sure that Sunday Services is worth losing midday trips.	Staff will ask riders for more specific feedback on this issue for potential August 2025 service changes.
Full comments found in <b>Appendix A: Survey Responses</b>	



# Appendix A: Survey Responses

## Public Comments

Route 1 After February 12 Route Changes
sometimes
I take bus one downtown the transfer to bus seven.
If we are unmistakably Lawrence why do we have to be like everyone else in regards to bus service?
have not used it yet this year
Liked it when this route went from Amtrack to Community Shelter.
Route 1 January
The route schedule wasn't matching in the apps and one map this morning.
Sometimes the app doesn't track busses at all.
The text app wasn't showing accurate times. It was missing the morning 30 minute completely.
One map was still showing the 7 going by South Park instead of the 1.
And
It's wrong that it doesn't go north on Harper anymore! Super inconvenient!
Would be nice if route went all way on 19th st by Brookwood
Takes to long
This is my usual route to get to work, with it switching to hourly throughout the day it over-complicates knowing what time I need to be at the stop to arrive at work on time.
I also used to take the 15 from downtown because the walk home was much shorter.
5/12, 6, 10, 2 It is absolutely insanity that in order to go from Clinton Parkway to 6th and Lawrence, I am required to take 3 different buses on an odyssey that takes over 1 hour. Who decided on these routes? Did any of you making those decisions ride the routes to see what sort of inconvenience you are creating for the people who are dependent on the bus system? If you want to increase ridership and have the bus be self-sustaining, you have to make it worth a person's while. I lived in Minneapolis Minnesota for 10 years and rode the bus daily - didn't own a car. Their system was a billion dollar income generator - everyone takes the bus there. And I could take the bus anywhere ... and there was none of the nonsense that is currently afoot with this bus company. Do better.
Not good at all
Bus stop closer to LCS. Maybe between the jail and the shetler? That's quiet a ways to walk to catch the bus.
Always.

I just started riding this. Once an hour to Dillons is not convenient for a 71 year old.
Formerly route 15 - Disappointed to see the route on Barker eliminated. One of the reasons we purchased our house 5 years ago was the knowlege that our time we'd be able to drive was growing short, and having a bus stop in our front yard was comforting.
Now that the time is definitely getting short, it's gone.
why doesn't it go to harper anymore???
I don't mind the 1/7 switch where 1 goes on Mass and 7 goes on Haskell.
The is the bus that goes by my house.
Route 1 goes by my house now instead of Route 7 which I used to ride frequently to shop at Checkers and South Iowa and really liked because it was very convenient and efficient. Not so much the 1 bus. I will likely just use Route 1 as a way to go downtown to catch other buses, including the 7. I cannot take the southbound 1 to catch the southbound 7 because the 7 is long gone by the time the 1 gets to 19th and Mass. I used to be able to ride the 7 to Checkers and shop for 30 minutes and catch the same bus home--the entire trip took one hour. I can't do that anymore because I would either be stuck waiting too long at the stop for the northbound 7 or only have about half as much time to complete my shopping. I may still use the 7 to go to south Iowa, but having to first travel north to the library on the 1 and transfer to the 7 is inconvenient. And the introduction of non-peak times will also be very inconvenient. If I miss my bus during non-peak hours I would have to wait a whole hour to catch another one. That is something that I really dislike about the new schedule for ALL routes.
I am taking the route 1 now to get downtown, and I am finding it convenient! It didn't come on the half hour this morning, but I think that's probably just kinks in the system getting worked out and I'm happy to give everybody some time to adjust.
I take this route everyday to and from work. The morning route is always very timely, but the 4: 34 stop at Maximum is very udependable. It's either too early to even catch or almost a half hour late.
6th st going west
I hate it ... so inconvenient and confusing ... also not often enough.
Na
Ride the most
Please go back
To get home, it's good enough
Terrible
This bus used to get me to work from 15 and Haskell. To 23 and Harper. Now it goes a completely different route. I now have to take two busses that only runs every hour now. They don't even connect it seem like on the app. Haven't even tried yet. I've been getting rides. Half the times the buses don't even show up on the app. Go back to the old way please!!
N/A
Have not used yet
Probably will not be using this route, except when I'm willing to trade time (1 to 7th street, to #7 southbound) for waiting at the eastbound Mass Street stop for #7.

I used to take 15 but now there is only bus route 1. I have to walk a long way to the closest stop, which is terrible on snow days and many other days. So my whole commuting time has been extended longer and i will have to walk. I wish you could have 15 back or extend some more stops close to 25th harper and the park.

Worse still, today 20 below temp, I transfer from 4 to 1, and there was no bus running at 3:30pm. I was standing in such a cold weather for over 30mins for the next bus near the library. I didn't go to the library to wait because i couldn't know when bus 1 would show up. It turned out that there was no bus from 3:30pm. BUT your schedule said there are 3:30pm bus one from Vermont. This is ridiculous. You already extended my commuting time and you do not follow your published schedule?

The new app is showing that there will be bus 1 at 3:30pm but it never showed up..There is also no tracking function. Very inconvenient.

Moreover, i Tried to call customer service for three times. But no one picked up my phone. I was hoping someone could have told me not to wait for a bus that would never showed up.

Needs to be every 30 minutes again. And don't run the small busses on this route in the winter.

I would ride more often, but I am caught in the dead zone created by Routes 1, 5 and 7 bordered by Barker Avenue, 23rd Street, Harper and 19th Street. Lord there are a lot of people in that area, particularly living east of Haskell as well as for a few blocks north of Haskell until you hit that industrial area between them. I live at 2100 Haskell, so I'm dead in the middle.

I use to ride route 15 but since the stops on Haskell have been taken out, I don't ride the regular bus at all. The nearest bus stop is to far away to get to for me and it has forced me to use para transit only.

12. in order to get to work, I have to take 3 buses, rather than the two I used to and I'm handicapped. I fell on the ice the other day trying to get to the bus stop because there were no para rides available

Not sure. I haven't used it yet.

yes takes too long, too long of wait between buses.

Please boost the frequency of rides to more than once an hour. Any route with service only once per hour is borderline unusable: missing the bus (which doesn't always come on time -- sometimes early, sometimes late) ruins the rider's entire day. Please boost service here.

I want bus 15 route back because it makes life so much was easier and better. Please bring back bus 15

I only use the 1 so I can volunteer at the library weekly ... From 17th and Massachusetts ... I preferred the 7 being every half hour...

#1 from mass street. Try to connect at 19th. Impossible to catch. #7 like it says u should. Seven is to "hot" as the drivers say

# 1 the opposite direction. To the library. I'm basically irritated from the time in awake. It's so bad get harassed for cig & your breakfast.

Going this way is the only safe bet to connect to the #7 & get to 31st & Iowa home depot is where I work. In under an hour every day

I used to get picked up at 14 mass I could do it in half hrs. If u miss the bus when it's peak hrs it'll take u 2 hrs. I spent \$150 last paycheck on ubers

I used to
Would be helpful for folks at 25th and Franklin to have a 6:05 or other early trip to make sure they can make it downtown before 8 for breakfast.
<b>Route 2 After February 12 Route Changes</b>
This route is fine except the fact that normally it continues down the street to the card making place and it's been turning earlier. I don't know if it's the bus drivers fault or if the routes changed but on everything I have it's stayed the same.
This route was fine, but its incredibly tough for me to get back home in the evening when its supposed to run only once every hour. It used to be okay in January when I could get home by 5:30 when I left from 4:45 but now I have to wait even longer to get home. The routes in the morning works great, but I struggle so much getting home because it doesn't seem to adhere to the new schedule and takes forever for the next bus to run even though there's 4 buses.
The morning route is good, the wait time isn't far too long either. I come transiting with my first route being 12 and arrive at 7:15am. My concern is coming home. I don't understand how it only takes 30 minutes to go in the morning but over an hour to go back. I would not be able to catch my transiting bus in time without spending over 30 minutes waiting for the bus. I leave for work at 3:38 and wait at LMH for more than 30 minutes as well waiting for the bus, and eventually missing 2 transits in the time taken. The previous route before the new changes made my commute easier to track and worked really well. I don't understand why there's barely any buses running around the same time when there are 4 running total.
The new introduced time is not being followed. Is there a newer schedule that is being introduced? This is a very inconsistent route.
Please make sure there is a place to sit at Centennial Park when waiting for transfers between route 2 and route 6.
I ride this bus.
If we are unmistakably Lawrence why do we have to be like everyone else in regards to bus service?
Fine
Have used it about 5-6 times since beginning of the year, mostly to get me from 9th and Rockledge to the new Central Station. Much simpler than walking 25 minutes.
<b>Route 2 January</b>
Takes to long
First time today.
A new way to get to work.
I used to take the 6 bus to appointments to the area around LMH. I live on 6th St., so it was a straight shot. Now apparently I have to transfer to the 2 bus. It's a 12 minute wait eastbound and a 37 minute wait westbound. These are both at 45-minute intervals, so synchronizing these routes should be easy, but you didn't
I live at Peterson and Kasold, so have to walk a mile to N Iowa for a stop. I work at LMH.
Don't ride
Don't use
N/A

Have not used yet.
no plans
It's very difficult for me to comment on other routes because it has been so long since I have had any opportunity to ride the bus. I used to ride it on almost a daily basis until I moved to where I live now.
Sometimes
I haven't figured out when to use it, but I like that it stops by the Merc.
no
So far, I like it. It's convenient as it turns into 3 route.Thanks
<b>Route 3 After February 12 Route Changes</b>
I get on bus 3 and ride it until it switches to bus 2 and these layover times are to long. I understand the 15 minutes but they got longer and this is effecting my schedule and a lot of other peoples. This is going to result in people being late.
I ride this bus.
If we are unmistakably Lawrence why do we have to be like everyone else in regards to bus service?
Too long of wait time at Downtown and Lakeview. Literally has 15 minutes of dead time.
Have used it once since the beginning of the year, in combination with #2 to get to an address on N. Michigan. That was helpful!
Everything is confusing. Please go back to the old schedule. I travel to Downtown /Mass St.
issues with this route looping around LMH
Travel to Hallmark on this route. The timing is good.
<b>Route 3 January</b>
Takes to long
Timing not good
Sometimes.
Occasionally . Changes are OK.
Rarely
At least 4 days a week if not more.
Don't ride
To get home, good enough
Don't use
N/A
Have not used yet
no plans
It's very difficult for me to comment on other routes because it has been so long since I have had any opportunity to ride the bus. I used to ride it on almost a daily basis until I moved to where I live now.

Sometimes
Isn't that the one to go to LMH? I'll need that. It's early in the month. Shouldn't you wait a month or two before changing it all again?
yes takes too long, too long of wait between buses.
Rt 3 needs to run on 30 minutes intervals. Rt 3 needs to cross over Rt 6 to go to Free State Highschool directly and return after school on opposite manner
I will only need that for the hospital or Ortho kansas
<b>Route 4 After February 12 Route Changes</b>
Today I was waiting at the 124 stop with one other person. The app told me it would be arriving at around 6:45 and a bit earlier, the 4 bus came by and didn't stop. I figured that another one would come around the time showing on the app, but it never came when it said it was arriving.
This bus needs to run more often, every 30 minutes at least during school days at KU. Also, you need to use the bigger buses on this route. I rode this bus once since 2/12/24, and the (little) bus was full on a SATURDAY! It would be much worse when KU classes are in session. I asked the bus driver if they used bigger buses on weekdays, and they said no!
I ride this bus.
If we are unmistakably Lawrence why do we have to be like everyone else in regards to bus service?
With only one bus on the route, it easily becomes off schedule. Once I observed it being so late that it was in downtown when it was supposed to be at Central station.
Have used this once to get from downtown to Sunset Hill Neighborhood. I like that its pretty frequent and the schedule is easy to remember.
Better at 20 minute intervals. Can be up to 10 minutes late
not calling ahead for transfers
Often missing connections here
upset about sitting at the station for so long waiting for 4
3 times an hour would be better. 15/20 minute service was better.
good
<b>Route 4 January</b>
Takes to long
During KU academic year 3 times weekly.
not going to be enough space on busses for students that go from on campus to Vermont st.
1) I like the new route.
2) The buses on this route are now of the small variety which may become a problem when the school starts. Perhaps then the route will get back the bigger buses.
3) Also, the small buses have terrible suspensions making the rides very bumpy and noisy because of all the rattling.



4) While previously all the bus drivers were super friendly, now I noticed one that is particularly negative and seems to be turning people away from riding the buses. This may be due to frustration the drivers are experiencing with the change, but they should be encouraged to see the good things from this change. Make the grumpy drivers happier.
Would like if this passed 11 and Louisiana. There are no busses running past this stop in the off season now when KU is not in session. Working at KU I only live a 15 min walk away, but walking up and down the hill to the stop at HERE is frustrating and I would rather just walk to/from work than deal with going up and down the hill with no sidewalk. The only sidewalk goes directly to the dorms across the street and I live in apartments down the road.
Never
i like the ability to go up and down Iowa.
I used this route, and as a KU student and Lawrence resident, I will be using this route a lot to commute. The route itself is fine, having access between Downtown, KU, and Central Station is great. However, the fact that this route is using the small busses is concerning, considering that with only Lawrence residents this route was FULL in the small bus. I am afraid that when students come back from the holidays for the spring semester this route will be almost unusable with the amount of people using it.
This route is very useful for me too, going from downtown to campus and central station!
Please put the 4 route back as it was before. The 6th bus doesn't need to go to north Lawrence. Make the 6th bus go to Bob Billings hub, then back on 9th street to 7th and Vermont.
Ride it almost daily
Sometimes
Alternate for route 1, good enough.
Don't use
I hope the minibus is only temporary!! Classes haven't started yet and it's already crowded. Bus 10 is crowded at this stage of its route (people often have to stand) after classes start, and many riders will now need to transfer from 10 to 4 because 10 no longer goes up through campus or downtown. Having to transfer now, when we did not used to, is bad enough. So please at least have a bus big enough. These little busses are also more dangerous if people have to stand, and there is less air space which is bad when Covid is spreading.
N/A
No complaints about it
Have not used yet
may use to get to Central Station, for transfer to another route.
I like this new route, however, I wish it ran 4 times an hour rather than 3.
Bus is too small and doesn't run frequently enough. Most of KU students take that bus to get to school and are unable to get in because all seats are taken
Too small, and also sometimes not trackable on the app.
I use the bus to go from downtown to campus. The schedule for Route 4 (every 20 minutes) is very good - it is a big improvement over the

schedules of 10 and 11, which went at almost the same time, every 40 minutes.
It's very difficult for me to comment on other routes because it has been so long since I have had any opportunity to ride the bus. I used to ride it on almost a daily basis until I moved to where I live now.
Often! I LOVE this route change!
no
This needs to be changed going on 9th street.
I don't like the reduced schedule on Saturday. It was more convenient when you could get off on Bob Billings at Meadowbrook (going both directions). Having to go to and get off at Central Station makes my walk longer
This route should have 1 medium sized bus to accommodate the high number of passengers it serves. This was evident from the amount of passengers route 10 had when it served the campus and downtown.
I'm already frustrated by the Feb. 12th changes, and they haven't even been implemented yet. The route I take to work and back is going from three buses per hour to 2 (before 5pm), except some hours there will only be 1 bus running in each direction. So, if a bus breaks down, or I miss it, I'll be stuck for a long, long time.
Rarely
I've encountered no problems, this is a good route for going from campus to downtown.
Route 4 heading downtown through campus at the end of the work day tends to be very crowded. Is there any way that a larger bus could be added to this route?
I miss this route being on ninth street. It was very convenient.
<b>Route 5 After February 12 Route Changes</b>
Route 5 manages to have a cruddy transfer time with the 10 in both directions: 47 minutes eastbound and 35 minutes westbound.
If we are unmistakably Lawrence why do we have to be like everyone else in regards to bus service?
I take this bus to work twice a day 3-6 days a week. It simply does not run often enough anymore to be able to get me to work reliably. This bus services Greenway Circle with many factory jobs that get off on the hour / half hour. Yet now when I get off at 7am from my night shift I have a 25 minute wait for the bus in the cold with no bench or shelter and thats assuming its on time. The bus coming by my work that lets out on the hour comes 9 minutes before I get out of work it is very frustrating whwn prior to 2024 I got picked up from my work at 7:03. The bus used to run every half hour a now im waiting that almost every day after my 12 hour shift. It simply needs to 1. Run more often, 2. Have a bench/shelter on both sides of the bus stop, 3. Work on having the busses be more punctual. I shouldn't be late to work at 7pm grabbing the bus that picks me up by my house at 6:10pm. That's 50 minutes on what is a 20 minute route.
I do really like the new route design itself for the 5 but I needs to run more consistently.
I like that this now connects to Central Station, which makes it more accessible to my home address. However, I am still using my car to run errands to the south side of town. That's just habit. Will work on changing that.
To Salvation Army

More frequency - need this route for groceries. Need this back to 30 minute frequency.
good
Route 5 January
Your route is not marked on the streets and your decision to change things are in a negative direction. You are going to see many complaints as I as a daily rider find amazing that you did not consult those that rely on the transit the most.
5 days a week. I used to take 1 bus straight to work. Getting on by Target and getting off at Maximus.
Hourly schedule socks! A senior having to stand around waiting in the cold & amongst homeless drunks is dangerous & inconvenient! And not going south on Iowa is stupid!
Well, it didn't even show up this morning (at stop 266, which the site says is on the new route) or this evening. Can't tell if the new route information is simply incorrect or the route not running at all. Either one is pretty ridiculous.
Takes to long
ruined. I live by Walmart on 33rd street and 5 use to take me to us bank by cork and barrel on 23rd street. now it's closed. and I have to walk miles now
Love the fact that this is a completely through town route. Extremely convenient for my location.
signs are not up, application does not show buses and buses are late causing several issues for riders
Never
It doesn't go to 31st and Iowa anymore? That took me by surprise.
It's really easy and I like the new routes
Everyday for work
This buss route is fine.
I took this every day. It went from my home to my work 30 minute trip. Now I have no choice but to switch to a different bus to get home or start my trip on a different bus and it takes me 1 to 2 hours to get to and from work. I have a 9-year-old child at home who I need to get ready to go to school at 8:00 a.m. but now I have to leave at 7:30. There have been two days where she has not gone to school because I'm not there to make sure she goes to school. So the new bus routes are extremely inconvenient. I also get home an hour after dinner time.
Ride it second most
Horrifically bad. You tried to fix something that was not broken, and the route went from very practical, and efficient, to a poo fest!!!!
The person that thought this up should be shot. It's very inconvenient you have to walk a long ways to get the bus now. So answer me this are you sure the drivers ?
The weekend buses are not working according to the schedule.
Go back to the old route please!!
What is limited service on Saturdays, I work Saturdays and the bus is always late. There are alot of people that work on Saturdays at places people shop, industrial jobs, etc. The schedule online or hard copy do not reflect this change for Saturdays.
N/A

More convenient to do things on 23rd St by my house
may use
It would be great if this ran twice an hour rather than just once an hour, and lined up with the 4 to transfer to campus, providing an alternative to the 11/12 bus.
If a busses schedule changes from bi hourly to hourly, that should be made more apparent(possibly bolded) on the schedule.
3x weekly
I would ride more often, but I am caught in the dead zone created by Routes 1, 5 and 7 bordered by Barker Avenue, 23rd Street, Harper and 19th Street. Lord there are a lot of people in that area, particularly living east of Haskell as well as for a few blocks north of Haskell until you hit that industrial area between them. I live at 2100 Haskell, so I'm dead in the middle.
I haven't used it yet. In the past, I used it to connect my 23rd street shopping with the target/best buy area.
yes takes too long, too long of wait between buses.
3x
I preferred the route the way it was before the change. I was able to catch the bus at 23rd and take it to Walmart on Iowa and would put me close to my job without having to get a transfer.
Love this route as it turns into 1 route, very smart move and lots more access to important parts of town! Thanks
#1 becomes the #5
23rd street route needs access to 31st and Iowa
<b>Route 6 After February 12 Route Changes</b>
Can we have this updates: extra comments below in last question
I was waiting at my stop for my bus for 40 minutes why are these layovers so long. I understand bus six is a long route with usually two buses running so maybe we could add another bus or decrease the layovers.
The only complaint I have is too much constructions going on the 6th St. That's sucks.
Currently this bus line is almost useless given the construction. It is hard to get to the LMH area now (see comment on route 2).
I ride this bus.Your transit app said 45 minutes away from lmh west going east bound to downtown. I called uber to get me home. Waiting for uber bus 6 & 36 going west bound came. I wasted a fixed income on uber as your app did not show any buses coming from the east going west. on lawrence ave & 6th st ffrom dillons. Your app needs to show all the routes & times. This has hapoened to me 3 times now & it is starting to make me mad at your lousy service. I rode bus system since 1995 under jayhawk buses then city buses December 2000. This is the worse since the system has started.i try lawrence transit on demand & can nit get a ride on it to date.
I ride this route 10 times a week, the construction work on 6th street has made it near impossible to catch the bus after I get off work. I either miss the bus or I'm sitting there for about 45 minutes until the next one comes.
once or twice a week
If we are unmistakably Lawrence why do we have to be like everyone else in regards to bus service?
The 6 could make a decent option for campus commuters with the new schedule, however the wait times are far too long and the stops too unsafe

for riders to consider this a good choice. This bus goes through several neighborhoods with students trying to get to campus so I feel this should be seen as a priority.
Catch 10 then 6 to town
Thank you for adding an earlier time to this route. The earlier time helps me to get to work on time before 7:30. I also appreciate the updated app. The connections in the afternoon to get to 6 Downtown doesn't work for me.
This is my "go-to" route for downtown and for everything I do (frequent errands and appointments) west of Kasold. Love this route. Am also very glad now that it continues to North Lawrence. Ridership seems to have increased...have never been the only rider on the bus since this year began.
Difficult that R6 is no longer continuous.
<b>Route 6 January</b>
Takes to long
I take this bus from downtown to work, so far not much issue but it took 2 hours to get home last night. I assume that's just because everyone was new to the routes and got bogged down by people asking questions.
Ride it to the aquatic center to go swimming and then I ride my bike home. I don't like the schedule. I also find it very interesting that you say the new routes are designed to serve the Central Transit center. That seems to be misguided. I thought your mission was to serve the citizens of Lawrence and the writers of mass transit not a Transit center. You might want to look at your language and really decide are you there to serve the transit center or the riders cuz this whole thing seems ridiculous to me. I really think it's very ill conceived. My goodness the amount of money spent. And then we redesigned the routes so that they can serve the transit center versus serving the riders but your language people.
Please put the route back as it was . I ride the 6th bus and transfer to the 7th to go to 23rd and lousiana street. With the new routes I am either 50 minutes early or 10 minutes late. I thought the whole point of the new hub was to make thing easier and quicker? Not so!!!
now misses some of the stops I used to take
Iâ€™m not entirely in favor of how the 4 got switched to the 6 and on top of that now just outlines the entirety of North Lawrence, i as well as a couple of other frequent riders i know lived relatively closer to the lyon stop than to the north street stop and we now have to walk 2-4 blocks either way to reach our bus stop.
Please put the route back as it was . I ride the 6th bus and transfer to the 7th to go to 23rd and lousiana street. With the new routes I am either 50 minutes early or 10 minutes late. I thought the whole point of the new hub was to make thing easier and quicker? Not so!!!
Why did you change the route. 6th street is the main east/west artery and now you have it going to 9th street. The 4 stops I use aren't even available any more. Michigan, Maine, Mississippi, Kentucky. It makes no sense.
This one
Get rid of that 9th street change from Kentucky street west to Rockledge. Adds way too much time and the route is already served 3x and hour by the 36 route
Often. Changes are OK. Mostly cloudy skies
I really wish it were at the library going towards north Lawrence at 4:30 PM. The route 4 was just right for my schedule and there were always people on the bus then.

I guess I just won't take it anymore.
Seems to be fine.
I am an occasional rider and was happy to see that the #6 bus still runs west on 6th St. I'm also happy that I can get on at 9th and Maine which is one block closer than my previous stop. It also looks like the bus now goes right past the Merc which will be very handy for me.
This rerouting literally made it far easier for me to get around Lawrence, combining the best of what was the 4 and the 6.
route 6 no longer goes straight from downtown to points West. That sucks. I have to walk several blocks to go west of Iowa. Being disabled - it sucks
Why the hell are these busses 10 minutes apart. If you miss the second one you have to wait for over half an hour for the next one. How is this supposed to be considered an improvement
I liked the old route 6 better, especially that it went down 6th St. in the hospital area (Maine St. and Michigan St.) where a lot of health services are.
I use the 6 to go out to LMH for appointments. The new non-peak hours will make this less convenient because if the appointment runs late or the timing is just off for whatever reason, I could be stuck out there for an extra hour waiting for a bus. I may also have to leave much earlier to make it to an appointment on time because the buses run less frequently.
Do we really need 2 busses going to lmh west.
Please put the route back as it was . I ride the 6th bus and transfer to the 7th to go to 23rd and Louisiana street. With the new routes I am either 50 minutes early or 10 minutes late. I thought the whole point of the new hub was to make things easier and quicker? Not so!!!
I love it because I only have to take 1 bus now. It's still take the same time to get there.
Almost weekly
Don't use
This route now is awesome. I am so glad it stops at the Merc both directions. Much improved. Please keep this bus the same size. No minibus on especially on this route.
I take this bus daily for my job which is downtown. I don't like the new route because it doesn't take me to the bus stop I normally get off at anymore. I get off at 5 and have to hurry to get to the bus stop just for me not to miss it. With the new route it took me about 45 minutes to get where I'm currently living at.
It takes forever
Decent. Awesome that it actually goes to other places and beyond.
May use to get to the Marc Coop on 9th & Iowa from Vermont Street (from route 7).
Change back to old route
My teen used to take this bus to and from school each day. We live on 6th street so she just needed to go straight up 6th. Now she has to get on a different bus, go halfway across town, switch to a different bus, and then get back to our side of town to the school.
Route is too long, if you needed to cover a whole lot of stops across Lawrence then get another route because it shouldn't take longer than an hour to get from Mass St to Rock Chalk Park
Why can't a bus run only east and west on 6th street like the #6 used to do. Almost everything I do, and many other bus riders I talk to do most of



their traveling on 6th street. Shopping, home, Walmart, Dillons, restaurants AND DOWNTOWN! I live close to 6th and Michigan. Before I could catch the 6 and be downtown in 5 minutes. Not anymore. And that's just one example. It is the main east/west route in Lawrence. One bus should be responsible for that route. Ask anyone, like myself who rides buses daily, and they will agree.
It's very difficult for me to comment on other routes because it has been so long since I have had any opportunity to ride the bus. I used to ride it on almost a daily basis until I moved to where I live now.
Almost every day
Originating from 6&Wakarusa area, our household frequently takes this route to reach businesses on 6th Street from Monterey Way to Downtown. All the left-hand turns the drivers now have to navigate seem inefficient and the route now does not allow for access to businesses between 6th & Iowa and downtown. I am able to traverse to the locations I need to get to but perhaps others are not. I do appreciate that this route still does go downtown and allows riders to help ease parking strain.
Almost every day! Love that it goes by the Merc and that I can take a bus from the Links to my credit union at the Merc & And go downtown OR transfer to a KU route.
Bus number six no longer goes by two food pantries (Catholic Charities and Just Food) ,and Heartland Health Clinic and River Pharmacy. A lot of bus riders use these businesses
A lot of people who ride the 6 bus are now taking three buses to get to these destinations. Can we have the six bus stay on 6th street, instead going down 9th Street. Thank you
There should be more buses on this route because you wait an hour everytime.
yes takes too long, too long of wait between buses.
Needs to make Free State Highschool at 7:55 am
This needs to be changed to go on 6th street. I don't mind it going to North Lawrence but it needs to stay on 6th street.
I used this a lot ..... don't like the changes
Good
It's an okay replacement for the 4, but it still sort of confusing. It may take some time to get used to.
<b>Route 7 After February 12 Route Changes</b>
Is this the bus that used to go near Prairie Park school? Or was it the 15? Whichever one it was my daughter can't get to her school as a teacher anymore if her car isn't working. Also my other daughter who is handicapped now has huge issues getting out to the Target/Walmart area of town. The 1 that goes out that way is so full she often times can't get a seat. And it takes a lot longer to get there now.
New route is awful. Less convenient times, worse stop locations, and the new people on the route abuse the bus seats, driver, riders, or a combo of. It is also particularly and regularly late every time I catch it at bus stop #5. Route change is a 0 out of 10
Bring the old one back
This was my main route, got me most places I needed to go. It's completely unusable now. In fact, all my usual routes are unusable.
Having the central hub so far out of the way is pointless. Many people take the buses because they don't/can't drive. If you need a car to get to the

central hub to take any of the busses, what's the point?
I'll have to take Uber to get anywhere now, including visits to doctors, which I don't really have the money for. Please change the routes back to how they were.
this is the only one I use
I ride this route 10 times a week, and to be honest I'm never really sure if bus 6 is going to meet up with it at the library on time or if we are going to be late because the bus 7 driver didn't want to wait the amount of time they are supposed to.
The route travels more and seems to be utilized well in moving people from downtown to market.
daily, Mon- Fri
I take bus seven to checkers
If we are unmistakably Lawrence why do we have to be like everyone else in regards to bus service?
2x/day 6 days a week
Needs to go back to the OLD route. Way too long & never on time.
I wish we could go back to paying for bus fare. Perhaps then people who are under the influence would not be on the bus so often. I have even seen passengers exchanging marijuana joints on route 7. Because of this and other confrontations , I have concerns about my safety. I will not take the bus downtown and therefore haven't been down there for months and haven't ridden on any of the other routes.
I also depend on the 7 in the morning and am very frustrated with it's timing. It is on time maybe once a week. Most days it is late by 10 minutes or more. A couple times in the last 10 days it was early by a minute or two. I need to be at Walmart before 7 am. I am at the stop by 12 minutes after. And ai stand and wait for 15 minutes or more, just 3 days ago, I waited 45 minutes. This to get to work and have to stand for 8 hours at a register. I shouldn't have to get an Uber or be 5 minutes late because the bus arrival is inconsistent. Something needs to be done.
I would like this route to return to its previous frequency. I use it frequently to get groceries and go downtown and to get to work.
Often gets off schedule
down town
takes too long between pickups
Walmart too difficult to get to. the 11 and 7 buses don't line up.
would be better if it connected to Central Station.
Route 7 January
The most recent changes to this route have made it more difficult to get to where I work on Massachusetts St. It now takes twice as long as it used to. PLEASE CHANGE IT BACK!!!!!!!!!!!!
The 7 used to go right by South Park and directly on routes I took errands which was great for a senior and disabled daughter. Now we have to take the 1 downtown to connect to the 7. And the 15 is no longer a backup option down Connecticut. Fewer and fewer busses are serving our neighborhood. If it makes the overall route concept better then I'm ok. I guess it depends on the location of the future downtown hub.

Takes to long
No 5 minute lay over if the 6th bus is late I have to wait even longer.
This route serves a large residential area and a large park. This bus route helps with downtown parking as it delivers riders to the heart of downtown.
No 5 minute lay over if the 6th bus is late I have to wait even longer.
Not good
The Times are less convenient for me to get to work and come back. The combination of the 7 and the 9 means that times are less consistent and reliable.
Old route included a loop on West 27th from Iowa past Holcom Park, turn South on Lawrence Ave and then back up West 31st St to Iowa St to Downtown. The new route does not go West of Iowa St. which makes it hard to catch it for anyone living West of Iowa St. Why is there no bus to a City Community Building like Holcom Park and past all the Duplexes and many many apartment complexes. These are the people who are most likely to use bus transit. I live in the 29th block if Crestline Dr and now have to walk clear to Nieder Road to catch a bus to get me to another bus to get to Downtown. IT is So NOT convenient for anyone living West of Iowa St. Very UNHAPPY and you have lost my appreciation of the so called better routes.
Although I don't often NOW ride the bus, I was relying on it for when my car dies (which is likely to happen soon). Not very happy with the city getting rid of the direct route from a bus stop across from Babcock at 17th & Mass to bus stop near pet store across from Checkers. One of the deciding factors to choose to live at Babcock was this direct bus line to Checkers. Now elderly Babcock residents will have to walk down to 19th and Mass. Yes, it's good east Lawrence now has access to Checkers and other places further down the line. But it's a bit hard on the elderly to lose that across-the-street access to the bus line to Checkers. When it's snowy, icy or extremely hot, it won't be great to have to walk 2 fairly long blocks to catch the bus; even less nice to walk back 2 long blocks carrying groceries. No doubt the city feels we can make do with Dillons, eh? Even though I prefer to give my \$\$ to an independent grocery chain with better food options. It would be nice if maybe twice a day or even once a week, you'd offer the original route of 7 going down Mass directly as the old line used to go. I won't hold my breath it will happen however. I'm happy for east Lawrence residents that they can now use a bus line to Checkers and further to other areas on the line. I wish it didn't make it harder for the elderly to reach Checkers as a result. Grocery deliveries are not always in the budget of fixed income seniors.
I did ride this every week. But now you've changed it. It was convenient. Now it is inconvenient. I live at 11 & VT.
It would be nice to add a stop at the Lawrence Arts Center.
The hour headway (and schedule changes that I checked last-minute) during the morning rush hour prevented me from taking the bus. Half-hour service during peak commutes would be great.
This route is going to be essential for me. I wish it still stopped in front of the Joanns and Dollar General as many residents go there for shopping.
Overall a good route. I like that there is now service to the Amtrak station. Too bad you can't go to Central Station from there (see route 9).
3 times per month
I'm disabled and the 7 only runs two hours. I feel we need to make shorter rides.
Bus 7 the guy on there is really rude . He is rude to elderly people. There was an older gentleman on the bus an he was trying to learn the bus routes an didnâ€™t want to get left an the bus driver spoke up an said calm down old man your going to give yourself a heart attack. Very unprofessional

an not ok
The 7 used to be a very convenient way for me to go to south iowa or to checkers because I live on Massachusetts. Now I have to take the 1 north to catch the 7 at the library. You said your intention for changing the routes was to reduce the number of transfers. But now, I will have to transfer to get to ALL the buses I normally use, unless I want to walk a long way downtown or onto campus to catch a bus. Thanks ever so much for making my life so much more difficult. I also do not like the off-peak times in the schedule. If you miss a bus you have to wait a whole hour for another one.
Why did yall change scheduled times to just once an hour? It was much better every 30 minutes. Everyone I know has been upset about this. We need Bus 7 to be downtown at 630 am like it used to!
We need to consider the schools as peak hours. Maybe not in the summer, but this is a huge problem. The 7 was the busiest stand alone route, mostly because of the schools.
I haven't taken this route yet, but I appreciate having another option to get downtown from close to my house.
No 5 minute lay over if the 6th bus is late I have to wait even longer.
I think the new route 7 is much better than the previous one.
Why the hell did you change route 7 on mass?
We needed that route to go to dollar tree and Walmart.
Being disabled and on ss, we relied on that route.
Found out today no bus stop in front of dollar tree and etc.
I think you guys change things, just for change sake...some progress.
It used to be awesome ... I've spoken to several other regulars ... we all hate it ....
The old route 7 that would come down Louisiana, down 19th to Massachusetts. Myself and students would get off by Liberty Memorial Central Middle School is extremely needed.
Not only the route, but the times it would pass are a vital need to get students and some staff to and from Central middle school, as well as to Cordley Elementary, and Lawrence High. I cannot understand why such an important route for our school families and staff would be taken away.
This route needs to be reinstated ASAP!
In 2023 almost every day
Sometimes
Yuck! Why do I need to catch two busses, when prior, it was just one, you're doing too m7ch lawrence transit
I used to use this route to get to work, but it has become unusable. The bus is never close to on time, comes way less frequently, often doesn't appear on the app, and takes way longer to get downtown when it does show up. Please change this route back to the usable route it used to be.

Can barely see it on the app. Switch this one to the 1. Give the one the old route back. Please go back to every half a hour.
N/A
Route 7 didn't have any major changes
Nicer than before.
Starting route for any of my travel (Haskell & 12th stop). My main complaint at the moment, taking a trip to Dillons last week several days after the snowfall--if this route is to be continued, PLEASE upgrade the two stops on either side of Mass Street on 19th. If you want people to be using these two stops, AFTER shopping at Dillons, you need to upgrade -- at a minimum, to a bench and a concrete slab to the curb. I admit, my trip last week was the first time after a significant snow--and as a person with less than good balance, it was a bit anxiety-inducing, to have to step through the snow cast onto the curb by the street snowplows. (I used both hands on the door handles for safety.) I don't know what--if anything--you currently do to make the stops more accessible, but I would hope that--if you're currently not doing anything, that you would send several crews out to all the stops with the sidewalk slabs to make sure they are cleared out (times to after the snowplows, of course.)
The new timings suck
It is so slow. An hour wait for a bus to the library is really long. If you added one more bus, you could reduce it to 30 minutes
Please add a stop at 19th and Haskell going Southbound, on the NW corner.
This is the route
I would ride more often, but I am caught in the dead zone created by Routes 1, 5 and 7 bordered by Barker Avenue, 23rd Street, Harper and 19th Street. Lord there are a lot of people in that area, particularly living east of Haskell as well as for a few blocks north of Haskell until you hit that industrial area between them. I live at 2100 Haskell, so I'm dead in the middle.
I haven't used that since last year. I'm still figuring out the routes.
When needed
It departs faster than my previous bud arrives which leaves me to wait another hour for the next bus.
It should depart a few minutes later after the previous buses arrive.
I arrived only a minute after it departed and I saw the bus departing.
yes takes too long, too long of wait between buses.
Once a week or so to get to Walmart or the pet store I like
Used to 2x
I liked the old route better. It went directly downtown and by the Courthouse and South Park. Now it goes out East and eventually to the north part of downtown. But we need more routes that go by the Courthouse, not fewer.
Change it back these changes were so terrible why would you not have stops at Holcomb anymore and why did you make it take an extra 10 minutes to get downtown please change it back to how it was.
This route could benefit more people by being closer to Mass Street specially near Dillon's and the Liberty Memorial Central Middle School.
I prefer the old seven ... now I have to walk 2 blocks to 19th street to run me errands ... many people here at Babcock Place are lost now ðŸ•

31st Iowa #7 to 19th mass. I have time to walk to Dillons. & 10-mins to shop. I'm OK with that I'd rather have some time then no time. Then the #1 home. I could take the #7 to the library it would take longer & I'd run into the disaster of how bad it is.
Every 30 minutes. Extends service to 7:30 pm.
Preferr the old route without East Extension.
<b>Route 8 After February 12 Route Changes</b>
This new route, by avoiding Jayhawk Blvd actually undermines the point of connecting Haskell and KU and clearly is not serving many of the people that relied on the 27.
The route is great in connecting much of students living off campus in 19th street region and quickly connecting them to engineering and west campus
never
If we are unmistakably Lawrence why do we have to be like everyone else in regards to bus service?
The 8 suffers from similar issues as the 10- namely a ridiculously long wait at central station which only serves to double the length of commutes for people going home from campus.
Hinu construction not communicated to drivers/dispatch/etc. Leads to reroutes without notice.
Inter-routing has worked well for me on this one.
issues with 8/10 consistency with changing head signs.
<b>Route 8 January</b>
Takes to long
The new route 8 is fantastic for me as it gives me an easy way to get to KU from the Barker area. Before there was no viable convenient way to do this. I tried it out on Tuesday and it worked great!
Never.
To better support riders from Peaslee Tech and Haskell Indian Nations University and residents from the region, I hope Lawrence Transit would consider adding back the other KU stops it took away in this re-design. (The old Route 27 routes through Jayhawk Blvd.)
This change may add 5-8 more minutes to the schedule but will make it more welcoming and comfortable for riders.
For example, many Haskell students who come to KU visit the union, libraries and other academic buildings. (Some, for example, come to Stauffer-Flint to engage in broadcasting work.) We should make it more convenient for them to visit all locations. The Murphy Hall stop is at the western edge of the campus and is by no means the "central" location easily accessible if riders want to visit other parts of the KU campus. The current route would require them to walk from the Murphy Hall to another bus stop to take Bus 42, which is often crowded with KU students during peak hours.
Further, as a resident who takes the old Route 27, it has been a life saver to be able to stop by all the central location of the university. (Thank you,



public transportation system!) I understand why Lawrence Transit shifts the old route 27 (now Route 8), due to the launch of the new bus terminal. But I hope Lawrence Transit would consider adding KU stops back, so residents and students from other institutes would feel more welcome and less intimidated by the need to change route especially if their final destination is not Murphy Hall.
Thank you for providing this opportunity to voice our opinion!
This is apparently the new route 15 and itâ€™s horrible. I had to take the 15 from school to my house almost everyday and even that was a bit problematic because it took so long to go around. Now when i want to go home from school i have to take like 3 different busses.
I would like if this went to 23rd and Louisiana instead of 19th and Massachusetts.
Sometimes
Sometimes
N/A
N/A
Have not used yet
no plans
Needs more benches along the route
It's very difficult for me to comment on other routes because it has been so long since I have had any opportunity to ride the bus. I used to ride it on almost a daily basis until I moved to where I live now.
Love it. It took a while to figure out this was the 10. (Why didnâ€™t you just keep the route # as 10?)
I have not used Lawrence Transit before, but this route picks up and lets off right by my home (in Breezedale) and by my work (at KU), so I am giving it a try starting in February. I have been working from home for the past few years, but need to go back to the office in February. I am kind of excited not to have to buy a KU Parking Permit! I am also excited that this route goes through the Haskell campus, making it easier for Haskell Students to ride from anywhere on campus rather than just the stop on Barker Street.
Would prefer if it came every 30 minutes. And a westbound bus that picks up at the Lawrence College and Career Center at 6:30PM would be amazing.
<b>Route 9 After February 12 Route Changes</b>
If someone like me who uses the bus as their main source of transportation kit would be very helpful when the routes suddenly change to let the passengers getting on know or have a inside the bus to let riders know their destination
never
If we are unmistakably Lawrence why do we have to be like everyone else in regards to bus service?
Same as 7
walmart
<b>Route 9 January</b>

Can the 9 please go back to stopping by Wakarusa and 6th? I need to take two busses to get to that same area now, and it was the only bus to go directly from Neider to 6th
Takes to long
This one
Rarely
This route had a stop close to where I live. The route change means I would take the 5 which is farther away and inconvenient.
The disappearance of the northern part of route 9 has been a disaster for my area and even more of a disaster to those living near or going to Wakarusa St. between Bob Billings and Clinton Parkway. Please extend route 9 to the Central Station!
I take bus 9 every day well use to every day they took 24th an kasold away an I live right there now I have to walk all the way to hyvee or 24th an cross gate . It takes longer now an itâ€™s freezing outside please put 24th an kasold back . Now it takes me an hour or 2 to get anywhere an now Iâ€™m constantly late .
My kids took the bus to school every day and often went downtown when it was the number 7 route. It is utterly ridiculous to think middle schoolers and high schoolers are going to stand outside for over 30 min in bad weather.
Please return the 9th route as befor 31st to 6th and wakerusa
So inconvenient ... I've been out on new routs several times already ... such a pain, everyone I've spoken to hates it .... anyone that rides from Babcock hates the new problems ...
Take your foot off the gas for 1 second and maybe youâ€™d see I was coming. probably only going so fast because the other one sits and jerks off at the hyvee. The timing is never consistent like you donâ€™t have a to the minute schedule hanging in front of your face.
Don't ride
N/A
N/A
Only problem is that it doesn't merge with the 6 and 10 on wakarusa like it used to. Quicker times than last year though
no plans
I used this last semester and found it really helpful. I don't like the new routing, since it doesn't go all the way to Rock Chalk Park, instead, there is no way to go to the northern parts of Lawrence from the southern parts of Lawrence without making a transfer. Please restore the route to where it used to go.
It's very difficult for me to comment on other routes because it has been so long since I have had any opportunity to ride the bus. I used to ride it on almost a daily basis until I moved to where I live now.
Previously took this route from 6th&Wakarusa to S. Iowa and Hyvee on 23rd St about once per month. No longer able to access this route.
No idea where this goes.
I don't need the 9 ... but now I have to make sure I wait until it turns back into 7 ... so I can go straight back to 19th &Mass .. and walk 2 blocks
# 7 becomes the #9
Route 10 After February Route Changes

Reduced service, failure to run on schedule, and failure for trackers on either DoubleMap or Google Maps to work have negatively impacted service.
How I wish they just let the 10 bus go to down town like before, this whole changes every year is sucks, this is the town I experienced this non sense changing every year plus constructions. I CAN'T WAIT TO GO BACK TO CALIFORNIA!.
Thank you for bringing out (Rohan Ridge's) bus stop back! But bus drivers seem to differ as to whether to go there only on the way to Rock Chalk Park or also on the way to Central Station. Both would be nice, but at this point I will take what I can get.
Unrelatedly, this bus goes BY the Social Security office, but there is no stop there. I suspect many Social Security recipients cannot walk the number of blocks it takes to get there from the stop across from the shopping center on 15th & Wakarusa.
I moved to Lawrence in August and I picked out my apartment specifically because it was on the 10 which would bring me directly to KU for work. I wish I had had the foresight to Google whether the bus routes would all change after five months. I have to be able to get home in the middle of the day to let my dog out and with the reduced service midday, it's impossible to do this and be back within a lunch break period. The worst is if the bus is late and I miss my transfer, which has happened five times so far, including twice since the most recent updates that were supposed to improve transfer times. I loved this bus route from August until the change and now it's disrupted my entire life. Losing time at work, stress, and sometimes I just end up driving to work, polluting and wasting gas, where I had no problem taking the bus before. And now whenever I'm at the bus stop, I see way fewer people than I used to, at any time of day. I think people find it so inconvenient that they're just driving to work or something else. So I hope that Lawrence Transit doesn't see that and interpret it as lower demand. We would use it if it was convenient.
Frequency to 1501 wakarusa should be increased to every 20 mins
I used to take 10 from my west Lawrence location to downtown. Now I have to transfer to 4 which leaves before 10 gets to central station. Or, take 6 which is twice as far a walk to the bus stop than the 10 bus stop.
never
If we are unmistakably Lawrence why do we have to be like everyone else in regards to bus service?
The bus 10 route went from a good transit option to campus to a route taking twice the time and forcing passengers to wait half an hour at central station (which on winter days is hellish with no heating at central station). Previously I was able to catch a bus 30 minutes before class and arrive 10 minutes early, whereas now I need to leave over an hour before class and I often arrive late. Making a shorter wait at central station and returning its frequency to how it was before (a bus every half hour) would be the ideal solution for passengers trying to get to campus for class or work (which I have noticed a majority of passengers are). Another improvement would be better scheduling, since the 10 arrives at central station 2-3 minutes after the bus 4 & 11 leave for campus and waits for 30 minutes, during which time no busses arrive, so there effectively no reason to force passengers to wait and miss class. This terrible scheduling also works to worsen capacity for the already packed 11 and 4 busses which are presently the only good way to reach certain parts of campus which the 10 used to reach.
Catch 10 right by where I live then transfer to 4 to get to town.
Taking this route home in the afternoon. Appreciate the additional stop at Fox run.
This is my "go-to" route for doctor's/dentist appointments, now including LMH West. Thank you very much!!!
Usually fine in the morning. Couple of times had to wait like an hour for the 10 in the afternoon.

I travel to the links to southeast side of town on routes 10 and 5.
Route 10 January
terrible. i used to catch the 28 on 19th and take it to the engineering building to hop on the 10 and go to work, but now iâ€™m forced to walk 25 minutes to the new âœœcentral stationâœ•
Takes to long
I wish the connection to a bus taking me to campus from the Central station didn't take so long.
It would be great if route 10 would go to George Williams Way and Bob billings. There are new apartments in that area along with existing ones. it is too far to walk to bob billings and Wakarusa to get the bus.
Wish this still went downtown. Since only 1 bus started running downtown with 1-2 busses on the line at a time it's quicker to just walk downtown, and I live 15-25 minute walk to different areas of downtown, so I have just started walking as it's quicker and more convenient than waiting for the bus.
Rarely
I'd ride the 10 to commute to work.
Iâ€™m disappointed to have to change busses at the new transit center.
Could you guys make this route directly going to the KU, cuz it will be really inconvenient to go to the school from Briarwood to KU
Ride daily
N/A
It is tough to have the decrease in intervals. This bus goes to KU campus which is not a 9-to-5 type place and having hourly intervals for a big chunk of the day makes a route less usable. Also, unless route 4 gets a normal sized bus, or even if it doesn't, it would be awesome if 10 went up through campus and to downtown like in the good old days. The routes in Lawrence used to improve with changes and it is disappointing that this time it's a downgrade. But I will say Central Station is nice. I especially like that there are spots reserved for each bus.
N/A
Decent. Only comes once an hour but it's a little nicer than before
The fact that this route and route 7 only run once an hour is extraordinarily inconvenient. The route changes have added hours to my commute and have impacted my ability to work and go to school. I am extremely disappointed in this change. This has negatively impacted my daily life and has lessened my opinion of Lawrence Transit severely.
use rarely
I like that it stops through the links but the bus has been inconsistent. been waiting at the central station for over 30 minutes and route 10 bus has not arrived. i would prefer 10 went though campus
I wish this continued to go downtown, but it is still a good route.
Why is the schedule not consistent??? it goes from a 30 minute wait time to an hour. why?? if 10 ran frequently it would help a lot
I have been using this route for 5 years. Daily commute from home to work. I live nearby Free State HS and work at KU in Wescoe Hall. The service

was fantastic. The new routs for my daily commute require two busses now, extending my commute from under 15 minutes to about 35-40 minutes. I have switched to using my car where my wife drives me to work and pucks me up.
If a busses schedule changes from bi hourly to hourly, that should be made more apparent(possibly bolded) on the schedule.
Yes, has the same route along jayhawk blvd
It takes too much time at Central Station to turn into the 8. What's the point of interlining if there's 20 min when you just sit there?
It's very difficult for me to comment on other routes because it has been so long since I have had any opportunity to ride the bus. I used to ride it on almost a daily basis until I moved to where I live now.
Purchased a home in 2015 because of this route and its access to and thru the KU campus. Used the route daily for several years! Were away from area for a bit and when we returned to Lawrence we chose to locate near 6th&Wakarusa for the accessibility of the 10 to campus. Extremely sad this is no longer an option. Also, do both the 6 & 10 need to be routed to Rock Chalk Park? Perhaps the need exists.
Love it! I can catch ONE BUS to KU to Central Station from the Links and then catch the 11 to KU.
Also, I can catch this (as the 8) at KU ALL THE WAY HOME, so I don't have to schedule a night pick up or miss class if my KU class finishes after 6, like before. (In the past, I had to transfer to the 6 by free State high school. That was not fun.)
Plus, I LOVE that I can catch this bus at the Links and then take it all the way to local businesses in mass street, like Cottin's Hardware, Footprints and Mass Street Music!
I used to be able to travel from Rock Chalk Park to KU every half hour on #10. Now it is every hour. So far, professors have been gracious. Not sure how long that will last.
yes takes too long, too long of wait between buses.
It was very usefull as a direct Bob bilings Ku Downtown route. It would be great to have it back as before.
This one still gets me where I need to go.
<b>Route 11 After February Changes</b>
If we are unmistakably Lawrence why do we have to be like everyone else in regards to bus service?
Very tight time points. Can easily become off schedule. Most times, barely pauses at Central station due to lateness
Use route 11/12 to go to central station in the afternoon.
late
Walmart too difficult to get to. the 11 and 7 buses don't line up.
<b>Route 11 January</b>
Takes to long
2 to 3 times weekly
ridiculous that the bus stop going in the direction of Walmart on 33rd is closed.
bus is late

With this still went downtown
Never
I like that the route was mostly kept intact.
It's basically the same route as before so no issues.
4 times a week
Again, why does this route only run once an hour? It was much better when it ran every 30 minutes.
Don't ride
Sometimes/Primarily
N/A
N/A
Most convenient for my area this far.
no plans
This route I usually use to get back home. I am very pleased that it runs into the night, it is great for getting back from Watson Library. Like I say with the 12, however, I wish it ran more frequently.
4x weekly
Is good but I would like it to stop at daisy hill, it is hard to get up the hill with this weather.
Combining 11 & 12 is not a good idea perhaps. It takes a lot of time and it is confusing many times
The 11 bus is incredibly inconsistent and has not been following the posted schedule, making it impossible to get places on time and creating wait times upwards of 40 minutes. Additionally, the 11 bus has not been showing up in the app and any provided estimates from either the app or text line have been wildly incorrect.
Sometimes
I take route 11 to get to campus. However this route has been unsatisfactory since my first semester of freshman year 2 years ago. there are never enough busses, they don't show up on the app, and the times are inaccurate. i have been late to almost every class since the start of the semester because of the busses. route 11 needs more drivers there are simply not enough. i'll check my app an hour before class starts and it'll tell me the bus won't be here for 90 minutes. that is ridiculous. we need a bus on the 11 route every 30 minutes. yesterday when leaving campus it said the 11 would take 50 minutes. i was waiting inside wescoe and not even 10 minutes later the bus came and I had to RUN out of wescoe not to miss it. Please. PLEASE fix these issues. it is a detriment to off campus students and puts us at an unfair disadvantage especially when you consider the amount of busses that run the same route on campus. it makes no sense to have 1 or 2 11 busses running but have 10 43 busses come to my stop on campus before the 11 does.
It's very difficult for me to comment on other routes because it has been so long since I have had any opportunity to ride the bus. I used to ride it on almost a daily basis until I moved to where I live now.
I'm still adjusting. I LOVE that I can catch this right after the 10 at central station and make it to class on time!
I take bus 11 to and from school to the connections. The app timings are always off and I've had to wait over an hour for a bus when last

semester it was just 30 min between each bus with 3 busses for routes 11 and 12. Only one bus has been showing up on the app making it very difficult to plan my day
This is the bus route I take to go to classes. On the previous schedule I had more than one opportunity to catch the bus to get to class in time. Now I only have one chance to catch the bus, and now the trip that took 20 minutes takes 30 minutes and I am lucky if I get to school on time. If the bus came more than once in an entire hour, I would love to continue using the bus.
Naismith and Wescoe
2x
3x
This route is my new route to get to work (KU). It is wildly confusing. Sometimes the bus stops at certain stops and sometimes it does not. The bus has been constantly late. Also the apps don't appear to work well for this route at all - and I have been using 4 (transit, doublemap, my lawrencebus, Google maps) of them.
On the current iteration of this route, buses are arriving very late (+10 mins) to the bus stops on the weekends and occasionally on the week days. Apparently only 2 buses are running during the weekends causing 30 to 60 min delays.
This route should be reverted back to how it was during 2021, where it served the KU Memorial Union and the downtown area.
Alternatively, it could maintain the current route while serving the the KU Memorial Union, but being separated from route 12.
In addition, the buses on this route are not properly shown in the application. In many occasions only 2 buses are shown when there are 3 buses running the route. In other occasions, the buses are momentarily shown in the app and later disappear. (This is taking into account these buses convert to the 12)
<b>Route 12 After February 12 Route Changes</b>
The morning route is fine, the evening routes are hard to catch a transit to. The transit from bus 2 when I'm waiting for it at 5pm and then waiting for the next bus for almost 30 minutes for the next one, making my entire one way commute an hour is not great, especially when the other way only takes 30 minutes? Please do consider this, I heavily rely on the bus system to get to and from work (LMH). It was a lot more doable with the way it used to operate before all the new changes.
Can the transit for the afternoons be a bit more easier? Taking the 2 at ~5 from LMH doesn't allow for a efficient transit. Id have to wait for a very long time at central station.
If we are unmistakably Lawrence why do we have to be like everyone else in regards to bus service?
Same as the 11
waiting a long time for R12 especially at central station (like an hour)
Interlining is confusing



changing routes and making it clear what interlined route it is
Route 12 January
I use this route to get to and from the KU campus.
Now the trip will require 2 bus trips which is going to make the trip longer. Most of the routes coming from the West side of town requires a transfer.
Why are all these transfers necessary?
Takes to long
Very confusing when it comes to the times for pickup because they are never there when the paper route says they will be there
Never
Don't ride
N/A
N/A
Same as 11
no plans
don't change it put it back
This route is the one I usually use to get to campus, unless the 5 is coming. It is good, but often a couple minutes late. I wish that it would come more frequently, because there aren't a lot of other transit options in the area. It would also be good if it lined up with the other busses at Central Station, so that one could get anywhere in Lawrence based on the 11/12 schedule, rather than having a long transfer.
Please make the loop on west bounds on the first bus of the day at 6.34. It always used to do it but it doesn't do it now and it is very confusing on the map
Same as Route 11, inconsistent and not following any posted schedule.
the bus is always late in the mornings (7:30) and i depend on these buses to get to work and i had to change my whole schedule because there is no bus before 7 that takes me to campus like there was last year. the main reason i'm disappointed is because the buses are always late which is opposite from last semester and since they're unexpected i can't keep a consistent schedule without the potential of losing my job because the buses are never on time and the app does not provide accurate times
It's very difficult for me to comment on other routes because it has been so long since I have had any opportunity to ride the bus. I used to ride it on almost a daily basis until I moved to where I live now.
No clue.
This route could be served by 1 medium sized bus and be completely separated from the 11. It should run from the central station to west Lawrence.

In addition, the buses on this route are not properly shown in the application. In many occasions only 2 buses are shown when there are 3 buses running the route. In other occasions, the buses are momentarily shown in the app and later disappear. (This is taking into account these buses convert to the 11)
I ride the #12 bus to and from work Tuesday through Friday.
<b>Route 30 After February 12 Route Changes</b>
The bus schedule has been very weird since this semester started. Especially during the day time, the bus doesn't really follow the schedule from the paper copy transit guide, the schedule from the app "MyBusLawrence" or "Transit". The bus seemed to come more frequently and on time last semester. Now, no app can track where the buses are well. It has been much less convenient for people relying on this route to get to campus for classes this semester for some reason.
Route 30 buses should either have a good real-time system in place or keep to the time. Because it does neither, I have wasted so much time just waiting for the bus without a clue as to when it will come. A lot of students take 30 to campus and I've seen many others wait at the bus stop on Chelsea Place and University Drive. I'm writing this in frustration as I sit outside the Kansas Union since 4:50 pm and watch route 30 stay in the bus stop across the building for over 30 minutes. During that time, two 36 buses passed by. It's 5:20 pm and I am still not on my way home. I have loved Lawrence Transit the past two years so I waited for over a month for this problem to be fixed. It has not and I really believe this needs to be addressed.
I ride buses 4, 11, 12, 5, and 10 and have not encountered issues this often.
If we are unmistakably Lawrence why do we have to be like everyone else in regards to bus service?
The 30/36 route is a bit confusing for students. I was on the 36 route once and a student actually wanted the 30 route.
Would like increased frequency.
<b>Route 30 January</b>
Never
Don't ride
N/A
Never used yet
no plans
Never arrives on time and is often skipped entirely. The new app is terrible I don't need help knowing what stop to get off there's not that many
NEEDS MORE 30 buses. It never shows up on the app and I have to wait 40 min in the freezing bec this bus route and the system is atrocious.
Yes
Bad timings, always late or too early. Barely shows in app
Before It was on time and the bus would come i. every 20/30mins. Now this route is very confusing. The bus doesn't show up on app, bus takes an hour to be on the station. This one needs more bus and more frequent buses.

It's very difficult for me to comment on other routes because it has been so long since I have had any opportunity to ride the bus. I used to ride it on almost a daily basis until I moved to where I live now.
I mix this up with the 36. That is a little confusing. Otherwise, it's ok.
The new app doesn't seem to be working very well with "interlined" routes 30 and 36. I've found that every time it shows a 30 bus approaching on the KU campus, it will be a 36 and vice versa. In other words, wherever it's supposed to switch on the map/GPS it doesn't on the app. The little buses on the map also routinely disappear. Luckily for me 30 and 36 both go kind-of close to my house and I can walk from either, but for most riders it's crucial that the "real time" app reflect reality.
I would really like it if it could go back to how it was before, where it comes every 30 min. And I hate that it stop's completely on breaks.
The 30 bus is great since it is close to my apartment and takes me to work, but there have been some issues with the schedule and app. Sometimes I will look up when it will arrive, and it will tell me it will be there in a couple of minutes. But when I check it again, the time will disappear and I don't see the bus go by.
<b>Route 34 After February 12 Route Changes</b>
If we are unmistakably Lawrence why do we have to be like everyone else in regards to bus service?
<b>Route 34 January</b>
Never take
This, the 36, and the 38 routes are very important to me. This is because they get me from campus to Heartland Community Health Center the fastest out of all the routes. As a full time student with two jobs, being able to access HCHC is very important to me as I have a lot of medical needs and don't always want to bother my friends with asking for rides. I wish this route operated during the KU breaks as they get me the fastest from my home, which is close to campus, and Heartland.
Don't ride
N/A
Same
no plans
I ride this route (paired with route 38) multiple times throughout the week. The bus drivers are wonderful, but I have concerns about the app. Sometimes the buses do not appear when they are scheduled. Other times, the buses fail to appear on the app. I am lucky that my commute time is flexible, however I worry about people who need more consistent rides. I wish there were better ways of communicating. In the "my bus Lawrence" app, there is a notification bell but it does absolutely nothing. I downloaded the new app this morning because I could not see the bus at all. It is a confusing mess.
It's very difficult for me to comment on other routes because it has been so long since I have had any opportunity to ride the bus. I used to ride it on almost a daily basis until I moved to where I live now.
No clue where this goes.
Currently this route is working very well for my regular commute. It would be nice if all of the buses had trackers, but aside from that I am satisfied with the service.
<b>Route 36</b>

If we are unmistakably Lawrence why do we have to be like everyone else in regards to bus service?
Although I only catch this bus occasionally, because I sometimes miss it when I leave at 4:00 my scheduled time, I love the fact that I get a bus on campus, and it drops me off closer to home. It is only about a 10-minute ride but then I walk half an hour and get home more or less at the same time as when I take the 10 in the afternoon.
I use this all winter for events at the university.
Need more buses on the 36 route during busy times. Need buses at Meadowbrook more often in AM and PM.
Never take.
Don't ride
N/A
Same
I also ride this very often and would like this route to be expanded
no plans
To JRP twice a week
I really like the new reroute, as it gets me to campus faster than the previous route that went past the stadium. I know that the stadium stop was used by a number of people, and was especially useful for those who parked off campus in neighborhoods by the stadium, so I think that maintaining a stop by the stadium once construction has completed is important. However, I think that most users of Route 36 commute to campus from 6th Street or Emery and so heading to Jayhawk Boulevard immediately is nice. I would also appreciate some service during breaks from classes as I work on campus even when classes aren't in session and it's much harder to get to campus without the bus, and I believe many of the commuters who use the bus work at the university year-round. Less frequent service during breaks instead of no service would help a lot of people.
It's very difficult for me to comment on other routes because it has been so long since I have had any opportunity to ride the bus. I used to ride it on almost a daily basis until I moved to where I live now.
Love it, for the most part. I love that it goes by the Merc and is an alternative for going to class, if I mix the 10 at home and need to catch the 6 before class at KU.
This bus should run quicker in the evening, it come in an hour intervention in the evening.
I would really like it if it could go back to how it was before, where it comes every 30 min. And I hate that it stop's completely on breaks.
Never on time. Almost always 20 minutes early or 10 minutes late. Half the time the busses aren't on the apps. fix the apps.
This route has been terrible. There was no notice about the closures along 6th Street ahead of the construction. Several times I've waited 35-45 minutes for a bus, including in the rain.
I understand there's construction along the route but if the schedule says every 20 minutes then do something about the app situation, or delay notifications, or *something*. Maybe increase how many people run the route? Or don't show a schedule that says every 20 minutes when it's often double that. I primarily rely on this route to get to school and work, but I've been late several times now and it's very frustrating.
I still get so confused about how this one works with the 30. I love the 36, though, generally. I think the timing works well for getting to school and

other things. I don't really mind it being connected to the 30, but it's confusing as to how it all works and I still have to ask a lot of questions before I get on. I still can't tell when the bus sign/route changes, or which way.
<b>Route 38</b>
I take this one every other day but they often forget to turn on their tracker. The route itself is fine though
Never take
This change, implemented 1 year ago, is one I actually like, since it stops in front of Aldi/
Don't ride
N/A
Same
no plans
This one but it doesn't seem to be running anymore
It's very difficult for me to comment on other routes because it has been so long since I have had any opportunity to ride the bus. I used to ride it on almost a daily basis until I moved to where I live now.
No clue.
The tracker is still not working since the first day of the school. Please fix it soon.
Every day that it runs pretty much. The 38 takes me directly from home to work and school, and i wish there was another option for me when the 38 is not in session
Excellent -- high-frequency route covering some key destinations. This one is a winner.
This is my favorite bus and is really important for me. It's the only one I need and I use it everyday. I hope it stays and is more frequent.
This route has very inconsistent arrival times during the nights, where it could take more than 1 hour and 30 minutes for a bus to arrive. I think this could be a driver problem.
Currently this route is working very well for my regular commute. It would be nice if all of the buses had trackers, but aside from that I am satisfied with the service.
<b>KU Circulators (42, 43, 44) and Safe Bus</b>
the 42 bus and the k10 connector need to CONNECT. I thought the same company ran both services so why don't they? It would really be nice if they met in the early morning and when it gets close to being dark in the winter. I think it was 2019 when 510 riders waited for two buses and they did not come (December night snowing). It looks like you have started a service that has worked so far texting riders about delays.
Often off schedule, 44 specially. There's no way to locate it, it doesn't show up on the app, when messaging 41411 it gives an estimate that isn't accurate to the bus's arrival, for example it'll say the bus arrives in 0-1 min, and after that change to like 37-40 mins, and the bus arrived after like 20 mins, and they also don't meet the supposed schedule in the pamphlet by a large timeframe. It's impossible to know when the bus will arrive and that's dangerous at night and during extreme weather.
KU is probably the only routes with value considering the ridership
never

These are great
Circulators easily become full during class switch overs, leads to passengers being left at stops
These work fine, wish there were more
The 43 buses need to be more spaced out. They tend to get clumped up and then one side of campus has no buses while the other side has all of the buses.
The 42's new route sucks. It would be nice if it could go back to the old "figure 8" model. That one was the most useful for students because that's the only bus that goes by Cap Fee and Naismith.
They're all right. It would be nice if they didn't get backed up so much
Never take.
Don't ride
N/A
Still great
Same
yes
I ride is often and like how it is. One complaint is that the bus route 42 was best in 2022
no plans
I wish the 42 didn't take as much of a circuitous route, and for both the 42 and the 43 busses, they tend to get all clumped together because of the traffic on campus. Maybe more roads on campus could be restricted to no cars during class hours like Jayhawk Boulevard is.
Yes, often
Pretty good, many buses available during the day and often.
4 times a week. Combining 42 with the former 41 yellow route was one of the most asinine decisions. This now limits quick access between Jayhawk Blvd and Sunnyside Ave by extending 42.
Taking the 42 to get to West Campus is a longer ride than it should be. I preferred the separation of former Bus 41 and Bus 42, as most people were taking trips to and from different parts of campus (West Campus vs student housing and the rec center), so I think it should warrant separate routes.
It's very difficult for me to comment on other routes because it has been so long since I have had any opportunity to ride the bus. I used to ride it on almost a daily basis until I moved to where I live now.
I usually take the 43.
To get around campus on cold/wet days or if i need to travel a larger distance
42- 3 days a week, but often walk (hard to do in the winter) because it does not synchronize with the 510 K-10 Connector before 8:00 and after 3:00. 42 service during winter break would be nice if it coincides with the 510 K-10 Connector's limited schedule. The economic impact of students going to KU should be enough to get the KU buses to synchronize with the 510 K-10 Connector and to communicate with each other in

case of delays or cancellations.
I like 42 route. It can get hectic though in the mornings with the increased student traffic, and I'm not sure there's anything to be done about that, except maybe on the new app (if that's still happening) have a notice on buses that are full? Something about "the next arriving bus is full and might not stop."
The circulators are still pretty good, although I miss having the 42 near the stadium.
42, the hill causes the busses to get crowded in that one area and then they are no longer available for the people waiting to get to class at the bottom of the hill or near Wescoe
<b>Lawrence Transit On Demand (Overnight and Sundays)</b>
I still don't think having Sunday service (I only used it once, and had a bad experience) is worth the reduced frequency of buses the other days of the week.
The earliest and latest estimated arrival times can be hours apart. The service just isn't useful for my purposes if I'm required to wait for that long.
Also, I find it strange that the system sends notifications that the bus is arriving to email. I expected notifications to arrive from the app and did not see the notifications until I checked my mail the next day.
a tremendous expense
never
Unreliable
Everytime since January I have opened the app for the overnight bus when getting off work early there are no drivers available. It is super frustrating. Also for scheduled rides consider having a priority system for those using it. Like work, doctors appointments being prioritized over non urgent riders.
App likes to refuse rides to Motel 6, saying it's outside of operating area, but will easily accept rides from Motel 6. Glitch?
App likes to move geo tag.
Will occasionally change time of pickup without informing.
Why is the notification of arrival defaulted to send to email and not text phone?
Passengers that require lift are not properly marked for driver, leading to drivers that have not previously picked up such passengers to stage in ways that are not accessible. This causes delays in pickup procedure.
App should clearly state why a ride is denied and not default to "outside of operating time".
Notes should be able to be added to give specific instructions for pickup. i.e. @ building 2; pickup in back; at first walkway; etc. Possibly give driver



or dispatch ability to add notes.
Would prefer service be every 30 minutes instead of having Sunday service
Trouble with on demand being very early.
This is extremely unreliable- I need to use this service to get home almost every week, and it is consistently not available.
It's a nice idea but I have yet to use it I attempted to one time and it said someone would be there in over an hour. I took an Uber instead because that was 10 minutes of waiting.
This is awesome.
Sundays are nice but isn't worth it if we are losing the fixed routes on how often they come. Overnight on demand is great tho for people who have work and class and other later activities
I work from 12 pm to 8 pm why is 6pm the cut off?
I work from 12 pm to 8 pm why is 6pm the cut off for Sunday?
Slow never on time
Love it but it seems it will get used and abused by the fact that there are no priority riders. Anyone who schedules at any time can hop in line in front of someone who scheduled 24 hours in advance. But this route helps me get around at night when I sleep during the day so I want it to stay.
I love this service. I think it's really efficient and helpful
Sometimes.
never showed up for a friend
I haven't had a chance to use this service.
I tried overnight a few times.
I used it twice as rest of the times over 300 minutes 2 wait 4 a ride. System is no good when u do not have enough buses to run.
Absolutely love this
may finally have to try it.
Sunday service is not worth the cuts in service the other days of the week.
3 nights week
How many people will you be able to serve per hour with this service? Not that many, I'm guessing. Meanwhile, the weekday and Saturday riders have to put up with less frequent service to allow a few people to have door-to-door pickups on Sunday. I don't think that's a good trade-off.
I work from 12 pm to 8 pm why is 6pm the cut off for Sunday?
Has never worked for me
Sometimes
To get to work, it's great I love it.
Great!! My only issue is the app changing my ride time, hence making me late to work at least once a week!!!!
Thanks for this. They do take a while. At least it's free and a option.
Nice to have, thank you. I haven't used it yet but in the past I missed out on a lot of things because of no evening or Sunday bus. So I'm sure I'll use

it.
N/A
The app could use some work ( Ex: an edit option available for a certain amount of time so if you have scheduled rides you don't need to cancel and then submit again)
Very nice. Only issue is that I get a busy notification alot when I try to get a ride
yes
Inconsistent service, too understaffed to be on demand, drivers are not properly trained to use the app properly and the ride algorithm is horribleâ€” there isnâ€™t even a help button in the app to submit errors. 0/10 unreliable
Need thought out weekend
Not well at all always late and has drove past house multiple times
Ways to schedule in app prior to need should be available.
Sometimes the time changes and it never arrives. my friend booked once and they got the ride but when I tried at the same time it didn't let me.
Great idea and good job!
I must admit, I have not been aware of Transit on Demand enough to be able to take advantage of it, and I would still have to do considerable research to figure out whether it would come to my residence in the dead zone to pick up and if so, when it could be available. I just had to rely on Independence, Inc., which thankfully is only a block or two down Haskell from me, to obtain a ride to LMH for an arthroscopic surgery in mid-December which cost me \$3 I was happy to pay, but wish I had had buses available for.
Have not yet used but am appreciative the On Demand services are available.
The app worked well on the first Sunday this was available. Since then, the app shows that I will be picked up within a two-hour window on Sunday and late nights. Are you kidding me? Who has time to wait around for 2 hours? I have hypoglycemia. What if I had a blood sugar emergency and no means to get the food I can eat (with food sensitivities, this has been challenging at times). Also, I have ADHD. I have enough issues with being in time w/o a two-hour â€œMaybe weâ€™ll show upâ€• wait time.
When needed if computer systems at company aren't acting up had to cancel few times due to this very frustrating they need to get them fixed!!!
Sometimes, mostly just if I've been out doing something fun
Sundays are necessary for students!
Remove transit-on-demand and replace it with an actual, usable, regular, predictable transit system.
Cant take it because it doesnt start until 8am so its a waste of a good thing.
I LOVE THIS! KEEP THIS!
<b>What other comments do you have about 2024 routes? After February 12 Route Changes</b>
The changes to Lawrence Transit have rendered the system effectively useless for me personally. The main problems are: 1) buses do not run on schedule; 2) neither DoubleMap nor Google Maps reflect actual bus routes; 3) trackers on both DoubleMaps and Google Maps are unreliable, often not showing buses at all, and sometimes showing buses that do not exist; 4) on my route, the 10, service was cut in half for most of the day, reduced from every 1/2 hour to once per hour, and since I often have to travel back and forth between work (at KU) and home during the day, this

reduction presents a significant problem; 5) the addition of transfers - whereas on the 10 I used to be able to travel directly to work without transferring, now I have to transfer at Central Station, and since the buses do not run on time, I sometimes miss the transfer and have to wait up to twenty minutes for another bus; 6) the transformation of bus routes from one number route to another is extraordinarily confusing.
Since the first round of changes went into effect, I've had to walk home from the bus stop on three occasions to drive to work, either because the bus came too early (5 minutes) or too late (12+ minutes on one occasion), with another bus not scheduled for another hour. Other times, I've driven to work because the gap between buses was too long. The new routes have more than quadrupled the amount of driving I've done to get to work versus taking the bus. Previously, I took the bus to work almost exclusively, maybe driving to work once every two weeks. These changes have been a huge frustration and disappointment.
Route 6, bus 6 needs to update the route in the map. On both the new map, and my bus Lawrence, going into north Lawrence needs to turn on 7th and north before heading to dmV. Current bus driver turns onto Lyon still. Was told that that's the way they were supposed to go, 7th left in Lyon up to dmV and then back around to north. But not what is put in map.
I thought the layovers were a good idea at first because the buses would be where expected usually on time but the layovers got longer and now it's resulting in me and other people being late. You could say "take the earlier bus" • I shouldn't have to you guys should have buses running more often.
You've rendered the bus system practically useless. I live downtown for the accessibility and used to be able to board by walking maybe a minute. I could take a single bus to practically anywhere I needed to go and be there within half an hour. My go-to route now requires 30 minutes of walking to and from stops plus an hour onboard and a transfer. It's an absolute nightmare and I can't imagine who this serves, except Uber, I guess. Please fix your mess.
Why is there not a KU to Downtown Mass lunchtime circulator about every 5-10 minutes so that people can enjoy lunch downtown?
I wish #30 ran when ku isn't in session
The new transit app is not super concise either. I rely heavily on the app to get to places but its not super accurate.
Please fix the late afternoon/evening transits. It should not take an hour to commute with 2 buses.
Sucks!
Overall, the changes on 2/12/24 are an improvement, but there is still room for more improvement, especially of the timing of buses' arrivals and departures from Central Station.
The interlining is so confusing. After more than a month I still don't fully get it and I have a PhD. God help anyone new to town or visiting. Why do some of the interlined buses have like a 20 minute gap before one changes to another? What is the benefit of this? Also, please double-check the PDFs of the routes, some of the timetables have typos, serious errors about the times buses reach certain stops. On the PDF for the 10 it's written as if the bus sometimes goes backwards in time.
Please change the routes back to how they were. The main hub needs to remain at the Library, or at least somewhere near by. I'd be fine paying for the bus again if that means I could take my routes again. I'm never one to complain, but I'm extremely unhappy with the transit system currently.
Never will. But Thank you LFK city for making the MAJORITY of LAWRENCE residents pay for the FREELOADERS whom do. so "cialism

<https://sentinelksmo.org/how-much-will-free-bus-service-eventually-cost-lawrence-taxpayers/>

How much will “free” bus service eventually cost Lawrence taxpayers?

Suggestion: Park all the busses at the KAW river levee behind Johnny's Tavern and let the homeless sleep in them.

It's too bad that the rest of LFK's 96,638 residents are not civically engaged in your politics, to tell the city what they really think.

“The thing about smart mother fuckers is that sometimes, they sound like crazy mother fuckers to stupid mother fuckers...”

There are NO 2024 bus routes to ship the homeless out of Lawrence, KS? There are no 2024 LFK trash routes up and down the KAW river to collect homeless trash out of the taxpayer owned public wooded areas?

Tax values of Douglas County homes up 7% overall; see which areas had largest increase

[https://www2.ljworld.com/weblogs/town\\_talk/2024/mar/05/tax-values-of-douglas-county-homes-up-7-overall-see-which-areas-had-largest-increase/](https://www2.ljworld.com/weblogs/town_talk/2024/mar/05/tax-values-of-douglas-county-homes-up-7-overall-see-which-areas-had-largest-increase/)

Well Chad Lawhorn,

Just trash your LFK property up like Lawrence City officials allow our PUBLIC lands to be trashed up by the homeless up and down the KAW river. And see how much it is still appraised to be taxed on? Kansas river public wooded areas North, South. Also around Sandra J. Shaw Community Health Park and BNSF property, trash everywhere! When is the city planning on massive cleanup?

Or is it thank god that spring foliage is coming back to hide said eyesores around Lawrence so LFK officials can continue to ignore it while still raising your property taxes, because you take pride in ownership of your property, unlike like transients they also support on our dollars.

Funny town politics. We can get rid of single use plastic bags from grocery stores to save the environment, but LFK can't clean up the environmental damages being done by the homeless on its own public land! GG LFK! I guarantee if LFK'ers left trash all over their owned property

someone would send code enforcement out.

<https://propertyinfo.douglascountysk.org/Property-Detail/PropertyQuickRefID/R5072/PartyQuickRefID/0000018588>

2103 Kingston Dr Here is a home in Lawrence that has been in disrepair for the last 6 years no noticeable improvements what so ever? Douglas County Appraised Building \$213,000 Oh nice for a residential structure that literally has 4 x 4 hole in the roof, the fascia soffits and gutters are falling off it. And literally no apparent yard maintenance done year round? Where is city code enforcement? City just waiting for it to get so bad they can cash in and steal the property apparently.

I'm pretty sure there is a free 2024 bus route and stop close by. Everyone ride the bus to near 2103 Kingston Dr and have at this look for yourself. Maybe City Municipal Services or Code Enforcement or LFK City Commission / Mayor can have a free ride over and see this, Appraised Building @ \$213,000?

â€œThe thing about smart mother ðŸ–•ers is that sometimes, they sound like crazy mother ðŸ–•ers to stupid mother ðŸ–•ers.â€• - this smart guy is about to get a payout from the city, that LFK tax payers will have to front the bill for. <https://www.youtube.com/@dr.justinspiehs> good for him!

Will there be future bus routes to include the floodplains?

Lawrence City Commission approves rezoning requests for New Boston Crossing project

[https://www.reddit.com/r/Lawrence/comments/1b7xtcx/lawrence\\_city\\_commission\\_approves\\_rezoning/](https://www.reddit.com/r/Lawrence/comments/1b7xtcx/lawrence_city_commission_approves_rezoning/)

Lawrence City Commission will not tell homeless that they can't squat - dump on public park and rec flood land up and down the Kaw River, why would they tell investors and developers that they can't build \$350,000 homes on private property in a floodplain?

•The thing about smart mother f---ers is that sometimes, they sound like crazy mother f---ers to stupid mother f---ers...•

Where are the other \$90,000 brain dead residents living in this city to tell these people that this is a DUMB idea?

Working great thank you for improving routes particularly the 8

some question as to the value for the tremendous expense of this service in a town this size and no urban, density areas

The current route works well to get me to and from work.

The app notification option is tricky.

I've missed a few buses by just a few minutes when I thought I'd still have time to get to my stop because the alert wasn't accurate to where the driver actually was, but where they should be if they were on schedule.

I wish i had the route the old way where i didnt have to transfer to bus seven the route takes to long now.

Keep buses off side streets. They should run down main, 4 lane roads only. There is no reason a bus should go down Lawrence Ave. These buses are traveling on roads far too small and tight. Reduce the amount of routes and roads they go on.

Anywhere but in front of the Lawrence library. The current circumstances regarding the Lawrence unhoused population has completely taken over with mass amounts of transients and unwanted illegal activity taken place there due to the large quantity of unhoused non-native to Lawrence community individuals utilizing the bus resource in that location

Interline routes are stupid

Please have them run more often, I use the bus almost everyday and all my community members who are hesitant to use the bus tell me the same thing: The bus isn't consistent enough and doesn't run enough for them to feel comfortable relying on. Also listen to your bus drivers!!!

George Williams and Bob Billings still doesn't have coverage! Literally closest stops are at rock chalk park/ the links or Wakarusa. Not easily accessible to passengers that live in ironwood court or on legends trail dr.

I do not like the app, it is not user friendly and confusing. It also doesn't show route 7 actually is more than half the time, especially early in the morning. It would be nice for it to be more accurate as the bus is usually late. If I could see where the bus was on days with bad weather, I would be able to adjust my timing to meet the bus on time.

I know that there are people who now needs 3 busses to get to work instead of 2. I must say the fact that the 10 does not come onto campus added stress to my commute afraid that I will miss a connection.

Central Station is wonderful! Everything there works, and clearly marked. I also love the fact that it is a smoke free zone.

I thought the not-always-every-30-minutes-all day aspect of the schedule this year would drive me nuts, but can usually find a bus/buses in the right combination when I really need to get somewhere. However, this means I MUST have a schedule handy every time I ride, just to know exactly and not get really, really frustrated about when to expect a bus to come along. So its sort of working, but I long for the day when it the bus frequency can be consistent and standard across all scheduled service, city and KU. As ridership grows, surely that becomes more feasible!?!?
Need to go back to the ways it cannot get to heartland and other Doctors offices buses take too long to pick you up at buses stops. Need to take a cart with when I go out. People are sitting in places marked Elderly or Disabled all the time it is mainly the homeless people and young peo[le and other type of people.
Losing mid day trips has been difficult.
Ride routes 1, 4, 7, and K10 to Campus, Walmart, and Vermont St.
Some routes you have to ride the full original number then wait until it turns into the interlined number to get to where you want to go.
1, 4, K10, 7 to Walmart, Vermont St. and Central Station
Don't change the routes! The app is kinda confusing or am I thinking backwards. More pick up spots for the K10 bus needed.
10, 4, 11, 5, 6, 7, to Rohan Ridge, Downtown, South Iowa, LMH, Heartland, NW Larence Walmart.
5 and 11, sometimes 1 to home and work or downtown
I like the old routes because I feel like the bus wouldn't take long but they're long and it's hard for me to get to places on time. I feel like the bus should not have 2 buses in and. I think that's why the bus takes long and I jus really do like the old bus routes. They get me to places in time.
More routes through Orchard Corner to campus. I'd like less transfers - for example 10 to another bus to complete trips.
I miss multiple routes meeting and transferring at the 6th St. Walmart.
Horrible - spend more time waiting
late
bus drivers are rude
issues connecting
always just waiting
transfers not being called ahead of time, buses don't wait
I ride routes 6, 10, 4 to campus, central station, and the hospital
It's difficult to adjust to changes but no major issues.



Do not like the bus apps
want more enclosed bus stops
Would like a bus stop in front of Community Shelter
don't like interlining. It takes too long.
Surveillance of downtown stop needed
add an immediate response button at central station and downtown
Ride routes 7, 3, 2, 4, 1 to Lawrence shelter, union at the loop, Walmart on 31st and Walmart on Congressional. The routes need to be fixed!
Ride routes 11,7,3,2,10
What is going well? Everything
What could be better? The timing.
Bring back the 27th and Iowa bus, by Dollar Tree.
Very nice, friendly drivers. Love the longer routes.
What could be better? Routes times and more buses.
Most things are going well.
I feel that drivers are too hasty when leaving the station, especially when they are late. They need to be better about checking for passengers coming from inside the station.
Timing from old system was better. New one doesn't line up at Central Station as nicely.
I live on 23rd and work at 6th Mile Chop house.
I like Central Station.
I travel to Walmart commonly and routes 7, 4, 1, 8, 2

### What other comments do you have about 2024 routes? January

I want know who made these decisions, I am sure that they do not rely on public transportation to support there daily lives The project manager should be fired for not being prepared as I walked several paths on the bus routes today. NO new stops, easy to put red bags over existing stops.

I really wish there were more buses going through Daisy Hill. When I have work over a break or some other time that the bus isn't running (or if I want to go do something), I'm very limited in my ability to do so.

The routes are very much less than ideal. I have an 8-year-old child at home that leaves at the same time I do to go to school. No I have to leave the kid at home alone, and I have to leave 30 plus minutes early just to take two buses to get to work. And then hope that the kid leaves at the right time to get to her school bus. It is way too cold outside for me to kick the kid out to send her to the school bus when I leave to go catch my bus. And the fact that there are 1 to 3 minutes between buses at all my connections means that if one bus is late I have to wait 30 minutes for the next bus. When it comes to the connections they should be made so you have 10 to 15 minutes between getting off one bus and getting on the next bus to ensure that the connections run as smoothly as they can but they are not set up that way. As it is if I get on the bus I have to tell them hey I need to catch this bus and if the bus doesn't wait then I'm going to be late to work because the buses get up here either 25 minutes before my shift or 5 minutes late. When you adjust bus schedules are supposed to be made better not worse.

I hate the new routes & system! Also allowing big dogs ( pitbulls, etc) is dangerous & wrong! I haven't seen one dog n the bus that is actually a certified service animal! And drivers don't ask for proof. I guess it's going to take an attack or bite til you actually abide by federal law?!

It SUCKS!!

Takes to long

When I took the buses working route 4 and 11 yesterday they worked fine. Even though it was the first day of the new routing schedule the buses where on time. The schedule/signs for the bus stops in front of Bailey Hall need to be updated.

It should not take 2+ hours to go from east hills business park to easy living after I get off work at 530 when I used to do it in 45. Your routes should be on a grid system and not all busses have to go to the central station which also should be in a different location.

Absolutely hate the new system not being able to do clean transfers and the lack of frequency. It has more than doubled peoples times or now made it impossible to get to appointments and work on time. And not every has accessibility to use lyft and uber or has people to relay on for ride. Especially hurting people buses not meeting up at the same times for transfers.

I wish for the 15 to return as it was convenient for me to get home efficiently

I've been looking and looking I mean route 7 used to go up and down Mass I can't figure out which bus goes up and down Mass which used to be South Iowa number 7. I've looked at all the routes I can't find one that comes down Mass.

Make sure your staff know the routes. They weren't prepared well for the rollout yesterday, and the morning the Route 6 is still driving the old route down Lyons street.

Also - the new Transit App is not easy to use. I recommend creating a guide on this website for how to use it. It's not very intuitive, especially for seniors.

Clarify whether the MyBusLawrence app is going away. It's still usable right now.

I suggested on a paper that you guys handed out. That there needs to be a bus going up Kasold and down Iowa Street. Lol no one considered it, but why is the 9 Buss not continuing to 6th and Wakerusa? Please make the 6th bus go to the new Bob billing hub.. please!!! Then I can us the 5 bus, and avoid going around lawrence...
Although I don't currently use Lawrence Transit, other members of my family do. I am also a former user, and a taxpayer who happily supports this service. I applaud the effort to modernize and optimize the routes. My biggest concern is around the relative lack of simple, direct routes that can be easily understood, planned for, and used. While I'm sure that each individual route is rationally designed for specific groups of patrons, the discontinuity of routes across the urban grid is very confusing to the casual user. That major arterials (Massachusetts Street, Iowa Street, Kasold Drive, Clinton Parkway) have long stretches without any service, and that others (6th Street, 23rd Street, Haskell Avenue, Wakarusa Drive) are served by as many as six distinct routes robs the overall system of clarity.
If I could make one suggestion, it would be for a single route to "shoot the square" of 6th, Mass, 23rd, and Iowa. This would knit the other routes together, like the Circle Line for the London Underground. I know that everything costs money, but I believe that this could increase patronage by inviting users with a simple design that requires fewer transfers for casual trips.
Thank you for soliciting public input!
I am grateful that as a community we support neighbors with access to transportation.
I use routes 11 and 12 and have appreciated buses coming to bus stops at routine, predictable times. This is particularly important when real-time information about the buses is not available (mobile app not working, real-time bus info on the Lawrence Transit website not working, text about next bus arriving at a stop provides inaccurate information). It would be an enormous help to have a detailed timetable showing when riders can expect a bus to arrive at a specific stop (not just times for 5 or 6 stops along the route), and for all buses to stick to that timetable as closely as possible.
The scheduling is awful. It now makes it impossible to get to my destination at a reasonable time. If I need to transfer to another bus, I either miss it by three minutes, or have to wait twenty minutes or longer. The older schedules made it easier to anticipate the best routes to get from A to B.
I suggested on a paper that you guys handed out. That there needs to be a bus going up Kasold and down Iowa Street. Lol no one considered it, but why is the 9 Buss not continuing to 6th and Wakerusa? Please make the 6th bus go to the new Bob billing hub.. please!!! Then I can us the 5 bus, and avoid going around lawrence avoiding homeless refuge ally the down town area..
Go back to the drawing board and make this an actual service.
How about adding on to and using the Amtrak Train Depot and land around it for the Downtown Bus Terminal?
Is there parking for someone to leave their car at the new Transit Station to catch a bus to get downtown?
Google maps hasnâ€™t been updated with new routes. I canâ€™t figure out how to get anywhere.
Transit app has made my bus riding really enjoyable. Maybe it can be advertised to more bus riders. This would improve everyone's experience.

I wish you didn't eliminate the number 15. That was my primary mode of transportation to get to my office at East Hills.
why did you change? now it takes an extra hour to get to work
There is no way to get from Haskell to Downtown without a transfer so it takes way too long and is too cold/hot to wait - I live at 23rd & Mass & would love to take the bus to save emissions on my car but the wait is eternal and the transfer ridiculous for such a direct route - the original Trolley went 23rd & back to 6th on Mass!
Central station needs public parking
Would love if something actually stopped at 11 and Louisiana during the summer/winter. Having to walk to work in below 0 temps or 100+ temps is awful, parking at KU is extremely expensive, and only have 1-2 busses that come by every 30-45 minutes to a stop multiple blocks away makes it impossible for me to plan to take the bus to/from work and makes it easier just to walk. The bus system became pointless to me now in the off season which is unfortunate because I really enjoyed the bus. I moved into my apartment specifically because of the amount of busses 3 years ago that would turn around at 11th and Louisiana and go back to campus, or that the busses would go back downtown. I think around 7 lines went back to campus! I could be at class (at the time) or work within 3-5 minutes. Now with only 2 bus lines going to that stop, and with the 43 sitting at the dorms for 5-10 minutes at a time, it's quicker to walk, even in extremely uncomfortable temperatures.
It's taking twice as long just to get to Dillons on 6th and Lawrence from 6th & Wisconsin. It's inconvenient to take 2 buses just to get to get my groceries. After my last transfer to get home from grocery shopping my closest stop is 2 blocks from my regular stop, not convenient when carrying heavy groceries. Last year it would take me 1 bus and 1 hour to get groceries now it takes an hour and a half just to buy groceries.
The routes are So Bad. Only having them run during the middle of the day once an hour is not good. It makes it incredibly arduous to get around town. The change in routes have also changed some commutes to be double or triple the amount of time they used to be. The routes are so bad I just bought a car because I couldn't deal with the wait times any longer. I used to love the bus system, but it feels like it's being sabotaged now.
I live by bus stops from 9th to 6th st. I did use both, now I can only use 9th st one. 6th st ruin by route 2/3 going to hospital & Lakeview. 6 route needs to go fr n lawrence up 6th st & back to rockledge on 9th to north lawrence round trip. 6 route was a straight shot to ride. I am frustrated going & waiting over 45 minutes to get home in afternoon. U do not need Sunday transit demand. All businesses are open Monday thru Friday 4 doctor appts, offices, etc. I am a senior able to still move around & afternoons are best 4 doing errands during daylight. Also the routes #'s are dump. If 1 bus is going from 1 area to another why change route # to a different 1 when it does the whole round trip. This makes u think u have to transfer from 1 bus to another. U no longer have direct routes to any place. This is not easier, it is more complicated.
I don't like having to get off one bus together on to another just to get where I am going it used to just be one bus I would have to ride
I like the new routes. Will have to see about the frequency once everything gets rolling.
The routes before were better.
I hate the routes all together thank God I didn't have my 2yr old daughter with me I got stranded down town and I live by 23rd and Harper I had to walk home last night I hate it so much I have anxiety taking my daughter out now because I don't want to get stranded again and have her wit me and the buses change numbers now wat should of been a quick run to Walmart yesterday I was made to walk home at 8 at night after waiting almost an hr for a bus ride home
This reroute seems so sloppily put together. It's horrible and confusing and just straight up unnecessary. the routes were fine before.
The schedules are not easy to remember like the old ones were. Some are every 30 min, some every 45 min, some every 60 min. You can't count

on just delaying the trip by an hour when you miss your bus!

Also, losing 30 minute bus service on most routes means that if you miss a bus, you are an HOUR late! I'm not sure the tradeoff for Sunday service (which I haven't tried but I have heard it takes advance planning because the Sunday bus will fill up fast) is worth it.

Apparently there is no congregation at the new bus station where all buses come together at the same time and you can make all transfers like you could downtown in the old bus system. This is supposed to be an efficient system?

\*\*\*Summary: I have very few good things to say about the new schedules. I think the initial idea was a good one, but the implementation sucks big time. Try again. Not to mention that you have ignored every suggestion I have sent you, except maybe for one which you appear to have twisted and used against me to make service to my area worse.

I believe the route changes are a good thing so far, and much more efficient. Though only time will tell I'd it stands the test of time.

It needs to not be free. The homeless people are ruining the bus riding experience.

Maybe the new routes will benefit some people, but they make things harder and less convenient for me. I will be using the bus less as a result.

You broke something that didn't need to be fixed.

Please, I depend on your buses to get to work and back, I need the 7 and 11 buses to run every 30 minutes and I'm willing to pay instead of free. Thank you!

Thank you public transit service for working to make our bus system the best it can be for everybody! We all know you are balancing a lot of needs with a limited budget. I have lots of fundraising ideas, including a hot wheels style collectible Transit Bus. Please feel free to steal this idea. :~)

I suggested on a paper that you guys handed out. That there needs to be a bus going up Kasold and down Iowa Street. Lol no one considered it, but why is the 9 Buss not continuing to 6th and Wakerusa? Please make the 6th bus go to the new Bob billing hub.. please!!! Then I can us the 5 bus, and avoid going around lawrence avoiding homeless refuge ally the down town area..

I would love to use the bus system, from Kasold and Peterson to 6th and Kasold then back again in the evening.

I don't think we need a downtown bus depot. It makes more sense to have a bus depot at the train station to allow users to access the trains as well adn keep the congestion out of downtown.

If route 2 would bend west from North Iowa down Peterson road and then head North up Kasold to Lakeview Rd, it would open service to Deerfield, Hutton Farms and Stonegate neighborhoods.

I was not able to get the survey links to work. The new route along 6th street has terrible times for high schoolers!! My daughter used to be able to leave the house around 730 and get to school in plenty of time. Now she has to leave no later than 7am and gets to school over 30 minutes early. It was already a struggle getting a 15 year old out the door at 7:30, now we have to get her out by 7. If she misses that bus, the next one isnâ€™t for a whole hour. It would help if the 6th street bus ran more often in the mornings.

This is one of the stupidest thing the city of Lawrence has done ... I work at the library and I've heard plenty of similar remarks ... This often causes myself and others an extra hour just traveling to where we need to go ...

The interline system is the worst idea I have ever heard. Why would the bus change numbers for half its route when it changes back to go the other

way? What toddler designed this? No one is fooled into thinking the coverage is better, now everyone funnels into the same outdoor terminal if they dare to go more than 5 blocks. To roll out in the middle of winter. Why don't you just shoot me instead so I can walk away with less of a headache.
These routes are really not working out for my needs. I am gone more than 12 hours every day because of the buses when I used to be gone for 9 and 1/2 hours. Not only am I not able to get a 9-year-old up and to school, but now I'm getting home well after everyone else is eating dinner. Because of the new routes I have to go out of my way to get home. As of now I'm considering buying a van and picking up my friends from their homes taking him to work picking him up from work and taking them home so they don't have to take the bus because the buses are so screwed up.
The Lawrence bus system has served our USD497 school population for years, both students and staff, especially hourly staff - para educators, cafeteria workers, custodians. Please continue to have those riders in mind.
East Lawrence Community Center needs a bus stop! Thank you!
My personal transit time has doubled, with longer required walks, not even taking into account that the buses only run once an hour. It's impossible to get to an appointment in a reasonable time frame during the day.
Should run longer
Confusing, inconvenient, takes too long in between buses
Confusing as to which bus goes where and to what stops as some of these haven't been updated in the pamphlet or the signs or how often they run. Noticed in afternoon/evening buses run less. Sometimes it's difficult to get to work/school on time without getting on the bus early and it's even harder if they don't run during inclement weather. Bus driver knowledge on stops is sporadic. I think once the kinks get worked out, the new routes will become more efficient and more familiar. Overall though the bus system is wonderful to have in Lawrence.
The swing routes are confusing and don't feel particularly necessary.
I just don't like them. I've been riding the bus here in Lawrence for years. I've got my routes depending on if I'm going to work, or somewhere else down to a science, unless there a problem with the bus. Luckily the app shows you where the bus is most times. Now I don't know how to even get to work. There in my opinion was no reason to change. I'm not the only one that had the bus system figured out. Now I'm literally stuck out in the cold. Go back to the old system please!!
Not everyone who rides the bus knows about this survey
Please please please fix the GPS system so ALL busses are visible. It is super important to know where the buses are ESPECIALLY for routes with intervals of 30 min or longer. This used to work perfectly until a year or so ago. Please, it is sooooo important. Texting about the bus doesn't help because I think it also relies on GPS. And calling also no longer works because in my experience no one picks up anymore. Please please fix GPS for ALL busses but especially the less frequent ones.
Why did you take away the 27 bus if people use it
the bus routes do not accommodate to the lower poverty area of lawrence. that's discrimination. there are several ku students that live in that area including me. i am unable to drive as buying a parking ticket everyday will add up. bring the 27 bus back. the haskell students are not the only ones that use it. please consider this adjustment. thank you
You just ruined my semester with canceling route 27. I need to reschedule everything to be able to travel to campus. Route 8 adn 10 are claimed to

replcae 27, but this is not what it seems like. I am sorry lfor myself living in a city where noone cares about tiny but important details. Congrats!
N/A
Need big bus for route 4, many people use that bus frequently. Since it is too small many of them stand and it is too congested.
Since the most recent changes to the bus routes (specifically the #1 and the #3), there is no longer an expeditious way to get from E. Lawrence to LMH. I work near the hospital, and routinely use the #1/#3 combination to go from home to work and back again. Until January of this year, it was possible to leave an hour before work (either on the hour or on the half hour) and arrive within 40 minutes, with a 5-minute walk on each end of the commute, and an easy 5-minute wait at Vermont & 7th for the transfer of buses. Now that the routes have changed, I have to leave 90 minutes before my scheduled shift, and still arrive only 4 minutes prior to my first patient; I have to either walk 24 minutes at one end or the other, or I have to wait 24 minutes between buses. On days with inclement weather, this is untenable. I am almost 52 years old, and need a reliable way to get to/from work. In fact, I took this job in this location specifically because of the ease of transportation--and now my entire schedule is up-ended. I live 2.5 miles from work, and have to allow 3 hours per day for my commute! Please help fix this!
PLEASE INCREASE THE FREQUENCY OF THE BUSES. Itâ€™s horrible that the buses are only coming once an hour. Every 30 mins was already not enough, so this is a massive downgrade. Shame on the city for leaving people waiting and stranded in subzero temperatures, knowing they may freeze if they canâ€™t make their transfer to another route due to the delays in the snow.
please consider bringing back the 27 bus route. there are a handful of students that use the bus in that area.
stop changing the bus system and have a working app it makes it impossible to have a schedule and screws students over
You took away bus 27 and now no bus goes from 23rd and Louisiana to campus
The route changes have made the wait times and availability far more difficult for people living west of town. It is not campus friendly and now requires you to time two bus routes if you want to make it to class on time (you have to leave extra early). The early morning and afternoon commutes take longer than usual and the old bus routes we used without the station allowed for easier access to the campus. The change was not necessary and had a negative impact for people leaving off bob billings/15th street.
Please bring back or have an app that will show the buses location in real time. The Transit app is not very accurate
It is ridiculous that you all changed the routes in January. You removed routes, busses no longer hit certain stops more than once an hour. Ride time has doubled now due to the route changes. January is known for being cold, yet you have no problem changing routes and making things confusing and hectic when the temperature is below zero. It's also the middle of a school year. You have middle, high school, and college students relying on these routes and you go and change them halfway through the year? Dumbest decision ever. Not to mention people who use the system to get to and from work. I could go on and on about my coworkers who's routes have all gotten messed up because of this.
Do not take away routes. Add them if you need more accessibility. You didn't create any accessibility you just shifted who has access.
Generally, Lawrence needs to pay attention to the app and its navigation. I recognize admis budgetary needs and the post pandemic climate, things will be different. I hope the city tries to investigate the app/tracking programs for functionality.
I take the bus all the time and deeply dislike the new routes. I donâ€™t live that far from KUâ€™s campus and it takes me 4 buses to get to my job there. To be honest, Iâ€™m baffled by the decision to have some routes run at different intervals at different times of the day while others donâ€™t. Iâ€™ll get on one bus that is running every 30 minutes and then have to wait (sometimes in the cold) for a long time for another bus that runs every

hour. It doesn't make any sense, no matter how many times I roll it around in my brain. Who, exactly, has this system been optimized for? Even if you expected and hoped for these changes to be positive, you had to have realized they were drastic. You had to have realized you were making drastic changes at the coldest time of the year and how that would negatively impact community members. Finally, another thing I can't comprehend, is why you offer on-demand service that has been unavailable a good 90% of the times I've tried to get a ride during operating hours. It's a wonderful idea, but it's ultimately just a thorn in the side if you don't have the resources for it to function way more often than not. Please do better
I wish that the transfers between the busses lined up at Central Station, like they are downtown, so one can get to different places without having to wait for long transfer times. It would make it so that it is a lot easier to get to a variety of places in Lawrence more efficiently.
It's not working, why change everything in the middle of the school year
New routes are not good at all
The whole experience has been worse. Announcements are not timely. We also need 15 back.
My boyfriend rides the bus to and from school everyday and he has spent a total of TWO HOURS waiting for the bus throughout the day. Which is absolutely ridiculous! His bus (#11) wasn't even in the map today so he didn't know when it was coming?! How are students supposed to get to school if that is their only way of transportation! It is not safe AT ALL to be waiting an extremely long time for the buses in these frigid cold temperatures. Do better!
If a busses schedule changes from bi hourly to hourly, that should be made more apparent(possibly bolded) on the schedules. App for transit on demand needs a future ride featurw
<p>The new routes</p> <p>absolutely suck. The South side of town has no direct routes to library and downtown. The main focus is east and west.</p> <p>It now takes almost an hour to get down town from 23rd street.</p> <p>Whoever designed this horrid routing system must be bigots and middle and lower income class haters.</p>
The 42 bus routes end at 6ish infront of snow hall. I woule highly recommend not doing this at Snow hall since a large number of students are waiting for a bus, only to be dissapointed when the bus says 'out of service'
I don't like that the buses don't stop at the meadowbrooks bus stop, it is hard to get to the central station specially in this weather. Also the buses at central station doesn't always start at the time indicated, they start late.
I take the bus everyday but the changes of time and routes make everything difficult every semester
The timing points at Central Station need to overlap more to enable transfers, especially if so many busses are only every hour. At least some routes need to run every 30 min all day, like the old system did.
Please keep the MyBusLawrence app. I just want a simple tracking app that will tell me where all the buses currently are. Transit app won't do that,



it wants my GPS location, and wants to know my exact destination. And will give me directions I don't want. Transit isn't as easy or fast to use, and is very cluttered.
Buses need to run on schedule, especially while there has been dangerously cold weather. Having to wait over half an hour in freezing weather for a bus because none came at the scheduled time is unacceptable and unsafe. The My Bus Lawrence app is in desperate need of being fixed, as buses frequently disappear and cannot be tracked.
i just feel like the buses need to be as consistent as they were last semester because it really does affect not just my schedule but a lot of peoples.
More frequent busses between Jayhawk Blvd and Sunnyside Ave, and at least 1 circulator to JRP
It is inconvenient to get to w6th from central station.
There needs to be a route that makes it easier to go to places like Dillons on 6th & Lawrence from 6th & Wisconsin. I found it's easier to walk to and from 6th & Wisconsin to that Dillons store. It's more time consuming to take the bus now than it was before the route changes.
To me it's kind of surprising there is such a dead zone in my neighborhood because none of it could very well classify as well-to-do, although there are some middle-income areas farther east of Haskell, I guess.
Used the bus more often prior to the recent route changes. Current usage is now 2-3 times per month due in large part to the restructuring and inability to use the bus to get where I need to go.
these are terrible routes and makes it harder to get around for handicapped ppl
Starting these in January was a bit stupid. Did an AI plan this? Also, those planning meetings? Some of us who highly depend on public transit weren't able to attend meetings. Some, like me, don't have computers. Call and ask to meet with folks like me, who have a lot to say, next time.
Keep the number six bus on 6th Street.
Don't go down 9th Street
I have reached out so many times with so response
It's disappointing that you took the route 9 off wakarusa by my Drs office ,,now it's a hassle to get out there,,,half the time the satellite things aren't working on the buses this needs to be fixed,,,and the nightline computers need upgraded,,,they got federal funding so why can't the computer/satellite systems be upgraded???
This is by far the worst "improvement" I have ever seen.
I am having a hard time with bus 11 showing up. they do not arrive on these new scheduled times so it makes it very hard to time when to get on the bus. I've been stranded on campus in the rain and I'm getting really irritated. Also, my bus app does not show bus 11 at all. I have tried reinstalling it, but it does nothing. Please fix this. Students have been getting Yelled at because they were not at the bus stop on time but it's the bus's fault for showing up early.
I just liked the way it was
I just liked the way it was

I wish there was a way we could "tap in" to a stop and the the drivers know we plan to be there, that way we can have better updates for if there may not be space on a bus for us and so the drivers know which stops are supposed to have people there, that way it's less likely that a bus driver doesn't happen to see you (like at stop 10 down on 31st St). Transit seems to try and do this, but i wish it was a little better. I also wish i could actually view the map and route lines like we could on MBL, especially since MBL you could see where the bus was in real time
RT 6 needs to serve Free State Highschool w/in 15 minutes of end of school to Lawrence Sports Pavilion.
It's too bad that the bus station is in the middle of nowhere. Don't make the same mistake with the downtown station.
Not sure if this is in the jurisdiction of KCRide or LT but the K10 bus should go to Central Station instead of on campus.
I am not a regular rider, but I did have occasion to possibly need to make a trip on the bus a couple of weeks ago. My need was to go from North Lawrence to Peaslee Tech, and I ended up giving up on that trip by bus because it looked almost impossible and very complicated at best. From what I could tell, it was going to take three buses, including having to go all the way to the new hub. I decided the new routes were not designed to get someone from N. Lawrence to Peaslee efficiently and found another way to get there.
Terrible
add the 27 bus route back please. how are you going to add every other bus but the 27 bus? there are so many students that use that bus. it as about an hour walk to the KU campus and itâ€™s not fun to do in below 30 degree weather. please consider bringing the 27 route bus back.
BRING BACK BUS 15
The new Transit App has been inaccurate multiple times with bus timing, in a way that suggests it is missing an entire bus that is scheduled, and while I appreciate that it plans trips, I miss the old app's map functionality where I could view multiple routes at once and make my own plan.
You don't want to know what I really think ... This is very much stressing out many people especially seniors ... I'd rather pay .. with old Route .
I wish more ppl would say they want to pay for the bus \$1 was never a problem. The free lawrence & kc to lawrence routes made it a problem. My honest opinion thank u
I've marked the busses I use above. I now have to take 3 busses when campus is closed. When campus busses are running it works out great. I live at Remington Square on w 24th, I have a disability but para isn't reliable enough with its timing to be useful.
Fix the app. 30% of the buses are never visible. It is even more frustrating when they aren't on scheduled times, and it results in people missing busses cause they're too early or too late. Either stick to the schedule, or make all busses visible, because I have been late to several work days and classes because they never stick to the schedule.
A better system to notify of stop closures, delays, skipped stops due to a full bus, etc. would be great, hopefully that's in the work for the new app?
The times in which the #12 bus starts is a major inconvenience. 645 which means it doesnt get to me until after 7 in which im already late for work. If it actually shows up, ive havent been more late to work in my life then when i have to rely on this new transit time and bus system. Id rather pay for a bus thats reliable then one thats free and unreliable.
Overall, I think they're good. It's difficult to impossible to make everybody happy, but Lawrence Transit is doing a very good job. My nitpicking is just that. I like how responsive the transit authority is to riders and to the ever-expanding growth of the city and customers. I also think the system serves KU (my school) very well.

## Bus Driver Comments

Bus Driver Comment	Route
Removal of route numbers on open bus stop signs that are no longer in service that rt. Ex. New Hampshire/9th rt 7. wakarusa/6th SB rt 6 and 9	all routes
Riders confused by: rules or how to ride	all routes
Bus stop boarding zones NEED to be cleared of snow and ice. Passengers with mobility devices can not access the bus wuth 2 ft piles of snow/ice at curb!	all routes
How long it takes to get places. The fastest way to get serveral places is over 60 min now	all routes
Old system displays still in bus stops	all routes
All the routes! When which bus is which route!	all routes
Google maps working w transit- inaccurate!	all routes
Traffic signals on timers are not conducive to fixed route timing	all fixed routes
No downtown bus @ Harper until 0642- people late for work at KU	1
Rt 1 time point B needs to be @ stop 365. 19th is unsafe place to sit in traffic	1
People stuck at central station or downtown after 7 on Saturday. Caught everyone unaware	1 and 5
Difficult getting from Riverridge rd (rt2) to Quail run elementary (rt 10)- too long of a wait at CS	2 and 10
Please combine 2/3 into one route. Just the three. Pleeease, every single one of my riders is confused and hates the interlining system	2 and 3
People would like routes in Kasold/Peterson -2/3 in the future?	2 and 3
Route 1 EB not timed well for transfer	3 SB
Jawhawk blvd going north on to 12th in indiana is very dangerous. Very little room to go around curve and down indiana- cars parked on west side. Trucks stop on east side to empty tuck. Just a very bad section for any bus to go down	4
Turn by the Oread/12th will be a tough turn in larger than a cutaway	4
4 should be every hour not 30 mins	4
4 should be every 1/2 hr too many people need it!	4
Stop 43 sign is facing wrong way. Drivers can't see it	5
Pls #43 bus stop sign needs rotated	5
Stop 267 still closed	5
Riders confused by: 5 not going to 23rd and Ousdahl	5

Riders confused by: 5 not @ 25th and Iowa N/S	5
Riders confused by: 5 not going to walmart	5
Rt 5 time point B move to stop 266 @ Melrose	5
From west side of town time points do not meet with any bus going to campus anymore. I.E. gets downtown after the 4 leaves. Rt 36 leaves 6th and Schwartz 3 min before 6 arrives	6
That stop 82 doesn't service rt 6	6
Overland dr. need clear signage for which stops service rt 6 separate from rt ID	6
Leaving DT from 9th/Iowa- too early by 3 min	6
Stop 325 missnig sign	8
Riders confused by: 8 getting to shelter from CS	8
I'd like to see another stop on 23rd before Kasold on the 9 West	9
In relation to "I'd like to see another stop on 23rd before Kasold on the 9 West": agreed. Maybe clinton/Atchison	9
No stop for 7/9 at 19th and haskell. Options are 1600 and haskell and 19th and deleware. Too far for people to walk	7 and 9
In relation to "no stop for 7/9 at 19th and haskell. Options are 1600 and haskell and 19th and deleware. Too far for people to walk": ditto: Need stop at 19th and haskell! For the 7	7 and 9
OK	8 and 10
Passengers don't like waiting 15 minutes for the 11	11
Time pint for 11 at snow can make back 2 minutes from 29 to 27	11
Show same time in guide @ 24th and crossgate both EB and WB. KU kids don't know which side to be on. As bus can't be on both sides @ same time	12
11/12 went from being plenty of time to vey little time to run the route	11 and 12
Passengers @ meadowbrook should be diverted to the HUB instead of having a bus run up through. There are a lot of them that transfer to the 10 and the 11	30
Rt 30 should be EXPRESS- no #36 on it	30
Times need to be adjusted. It is near impossible to keep it on time after KU morning classes rush. No time for bathroom break	30/36
In relation to "times need to be adjusted. It is near impossible to keep it on time after KU morning classes rush. No time for bathroom break": here hear	30/36
Central station need to be open at all times that fixed routes are running!!!!	operational
New door key pad not working consistently	operational

Vending please!	operational
Vending machines for drivers or passengers	operational
Vending machine in central station would be awesome	operational
What about lost and found after hours? I'm not sure what to do with this stuff!?	operational
Charging stations for phones in the breakroom	operational
Bathroom keys only work for womens downtown	operational
Bus shelters still show to old system!	operational
Nightline riders are often in busses for 60 mins, make a 'rule' in the app to limit on board time	nightline
Make the on demand hours easier to understand, the guides negate Sunday into Monday entirely	on demand
Empty busses running up and down streets on sundays passing walkers or entire busses with one rider	on demand
Tablets on para busses regularly lose charge and die. We need regular access to manifests	para
Saferide could be a route	saferide
Late night + early- hard to be only bus	safety
Tree needs to be cut down @ 6th and Champion on east side. Branches are killing the bus :)	
Please take out the west bob bollings and Kasold stop. Blind hill and 2 stops within 100 ft	
Riders confused by: dispersal of old rt 15. people south of 23rd or west of hub getting misdirected to DCF	
25th/Iowa could be changed to :42	
Move the timepoint at Bob Biling ans Kasold from 41 and 11 to 39 and 09 south side	
Left turn around @ bob billings and crestline	