



CITY OF LAWRENCE
UNIVERSITY OF KANSAS



T Lift Paratransit Services

T Lift Service Hours

6:00 a.m. – 8:00 p.m. Monday – Saturday

No service on Sunday, no service on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas Day

Who Do I Call For

Reservations:
(785) 312-7054 or (785) 312-7063

Certification:
(785) 312-7054

Cancellations:
(785) 312-7054 or (785) 312-7063

Questions and Complaints:
(785) 864-4644 (Customer Service)

More Information:
(785) 312-7054
www.lawrencetransit.org

T Lift Riding Tips

The vehicle may arrive up to 15 minutes before or after your scheduled pick-up time, so you should be ready to depart 15 minutes prior to your scheduled time.

The vehicle will wait 5 minutes after arrival at the designated pick-up site. If you can't board within that 5 minute time period, you may be counted as a no-show and have to



request a rescheduling of your trip on a space-available basis.

If the vehicle has not arrived 15 minutes after your scheduled time, you may call the T Lift at (785) 312-7054. Please refrain from calling to check on the vehicle until the 15 minute window has elapsed.

The T Lift is unable to honor specific requests for drivers, seats, a particular vehicle, or routes with certain customers.

Eating, drinking, chewing tobacco, smoking, or listening to audio devices without earphones will not be permitted.

Any act that is offensive and invades the privacy rights of others or that creates the potential for injury will not be tolerated. Shirts and shoes (or equivalent) must be worn.